# Vallabh Enterprises

**Regd. Office** : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | **W** : www.vallabhenterprises.com
**E** : vallabhsecure@yahoo.co.in

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|---|---|---|---|---|---|
| **Service Status Details :** VE4647 | | | | | |
| **Priority :** | Low | | | | |
| **Created By :** | Admin - Apurva Vajaria | | | | |
| **Complaint Mob. No. :** | 9220755431 | | | | |
| **Technician Name :** | Atique Salmani | | **Technician Mobile :** | 8080922984 | |
| **Ticket Type :** | Complain | **Date & Time :** | 24-01-2022 12:43:30 | | |
| **Vendor Details :** | | | | | |
| Company Name/Client Name : | Dahisar Kaka | Customer's Mobile : | 9220755431 | Name : | Karan Soni |
| **Address :** | | | | | |
| Mumbai , , , , Maharashtra | | | | | |
| **AMC Details :** | | | | | |
| Expiry Date : | 01-01-1970 05:30:00 | | Type : | | |
| **Product Name :** | CCTV | | | | |
| **Complain :** | 4 camera no video issue | | | | |
| **Technician Comment :** | 4 camera issue resolved by changed SMPS and also software issue resolved and changed dvr pachcode use 4 rj45 connector and all working ok. | | | | |
| **Complain Operator :** | Desktop - Apurva Vajaria | | | | |
| **Remark :** | 4 camera issue resolved by changed SMPS and also software issue resolved and changed dvr pachcode use 4 rj45 connector and all working ok. | | | | |

**Status History :**

| Date Time | Technician Name | Status | Remark | Sign |
|---|---|---|---|---|
| 24-01-2022 03:46:37 | Atique Salmani | Completed | 4 camera issue resolved by changed SMPS and also software issue resolved and changed dvr pachcode use 4 rj45 connector and all working ok. | |
| 24-01-2022 12:43:43 | Atique Salmani | New | | - |
| 24-01-2022 12:43:30 | Atique Salmani | New | | - |

**Previous Complain History :**

| Date Time | Technician Name | Remark |
|---|---|---|
| 10-02-2022 02:50:36 | Siddhesh Chavan | ppm done and all camera working ok |
| 17-01-2022 10:55:08 | Atique Salmani | check pc ivms client software and it's some buffering issue so need to check pc and right now working ok. |