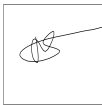
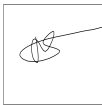
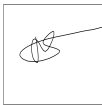


Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE4647 | | | | | | | | | | | | | | | | | | | | | | | | | |
|--|--|---|--|---|------------|-----------|-----------------|--------|---------------------|-----------------|------------------------------------|---------------------|----------------|--|---|---------------------|----------------|-----|--|---|---------------------|----------------|-----|--|---|
| Priority : | Low | | | | | | | | | | | | | | | | | | | | | | | | |
| Created By : | Admin - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | |
| Complaint Mob. No. : | 9220755431 | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Name : | Atique Salmani | | Technician Mobile : | 8080922984 | | | | | | | | | | | | | | | | | | | | | |
| Ticket Type : | Complain | Date & Time : | 24-01-2022 12:43:30 | | | | | | | | | | | | | | | | | | | | | | |
| Vendor Details : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Company Name/Client Name : | Dahisar Kaka | Customer's Mobile : | 9220755431 | Name : | Karan Soni | | | | | | | | | | | | | | | | | | | | |
| Address : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mumbai , , , , Maharashtra | | | | | | | | | | | | | | | | | | | | | | | | | |
| AMC Details : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Expiry Date : | 01-01-1970 05:30:00 | | Type : | | | | | | | | | | | | | | | | | | | | | | |
| Product Name : | CCTV | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain : | 4 camera no video issue | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Comment : | 4 camera issue resolved by changed SMPS and also software issue resolved and changed dvr pachcode use 4 rj45 connector and all working ok. | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | |
| Remark : | 4 camera issue resolved by changed SMPS and also software issue resolved and changed dvr pachcode use 4 rj45 connector and all working ok. | | | | | | | | | | | | | | | | | | | | | | | | |
| Status History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>24-01-2022 03:46:37</td><td>Atique Salmani</td><td>Completed</td><td>4 camera issue resolved by changed SMPS and also software issue resolved and changed dvr pachcode use 4 rj45 connector and all working ok.</td><td></td></tr><tr><td>24-01-2022 12:43:43</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>24-01-2022 12:43:30</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table> | | | | | Date Time | Technician Name | Status | Remark | Sign | 24-01-2022 03:46:37 | Atique Salmani | Completed | 4 camera issue resolved by changed SMPS and also software issue resolved and changed dvr pachcode use 4 rj45 connector and all working ok. |  | 24-01-2022 12:43:43 | Atique Salmani | New | | - | 24-01-2022 12:43:30 | Atique Salmani | New | | - |
| Date Time | Technician Name | Status | Remark | Sign | | | | | | | | | | | | | | | | | | | | | |
| 24-01-2022 03:46:37 | Atique Salmani | Completed | 4 camera issue resolved by changed SMPS and also software issue resolved and changed dvr pachcode use 4 rj45 connector and all working ok. |  | | | | | | | | | | | | | | | | | | | | | |
| 24-01-2022 12:43:43 | Atique Salmani | New | | - | | | | | | | | | | | | | | | | | | | | | |
| 24-01-2022 12:43:30 | Atique Salmani | New | | - | | | | | | | | | | | | | | | | | | | | | |
| Previous Complain History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>10-02-2022 02:50:36</td><td>Siddhesh Chavan</td><td>ppm done and all camera working ok</td></tr><tr><td>17-01-2022 10:55:08</td><td>Atique Salmani</td><td>check pc ivms client software and it's some buffering issue so need to check pc and right now working ok.</td></tr></tbody></table> | | | | | Date Time | Technician Name | Remark | 10-02-2022 02:50:36 | Siddhesh Chavan | ppm done and all camera working ok | 17-01-2022 10:55:08 | Atique Salmani | check pc ivms client software and it's some buffering issue so need to check pc and right now working ok. | | | | | | | | | | | |
| Date Time | Technician Name | Remark | | | | | | | | | | | | | | | | | | | | | | | |
| 10-02-2022 02:50:36 | Siddhesh Chavan | ppm done and all camera working ok | | | | | | | | | | | | | | | | | | | | | | | |
| 17-01-2022 10:55:08 | Atique Salmani | check pc ivms client software and it's some buffering issue so need to check pc and right now working ok. | | | | | | | | | | | | | | | | | | | | | | | |