




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE4596																														
Priority :	Low																													
Created By :	Admin - Apurva Vajaria																													
Complaint Mob. No. :	9220755431																													
Technician Name :	Atique Salmani		Technician Mobile :	8080922984																										
Ticket Type :	Complain	Date & Time :	17-01-2022 10:55:08																											
Vendor Details :																														
Company Name/Client Name :	Dahisar Kaka	Customer's Mobile :	9220755431	Name :	Karan Soni																									
Address :																														
Mumbai , , , , Maharashtra																														
AMC Details :																														
Expiry Date :	01-01-1970 05:30:00		Type :																											
Product Name :	CCTV																													
Complain :	on desktop camera viewing issue																													
Technician Comment :	check pc ivms client software and it's some buffering issue so need to check pc and right now working ok.																													
Complain Operator :	Desktop - Apurva Vajaria																													
Remark :	check pc ivms client software and it's some buffering issue so need to check pc and right now working ok.																													
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>17-01-2022 05:09:06</td><td>Atique Salmani</td><td>Completed</td><td>check pc ivms client software and it's some buffering issue so need to check pc and right now working ok.</td><td></td></tr><tr><td>17-01-2022 04:40:45</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>17-01-2022 10:55:25</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>17-01-2022 10:55:08</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	17-01-2022 05:09:06	Atique Salmani	Completed	check pc ivms client software and it's some buffering issue so need to check pc and right now working ok.		17-01-2022 04:40:45	Atique Salmani	New		-	17-01-2022 10:55:25	Atique Salmani	New		-	17-01-2022 10:55:08	Atique Salmani	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>10-02-2022 02:50:36</td><td>Siddhesh Chavan</td><td>ppm done and all camera working ok</td></tr><tr><td>24-01-2022 12:43:30</td><td>Atique Salmani</td><td>4 camera issue resolved by changed SMPS and also software issue resolved and changed dvr pachcode use 4 rj45 connector and all working ok.</td></tr></tbody></table>					Date Time	Technician Name	Remark	10-02-2022 02:50:36	Siddhesh Chavan	ppm done and all camera working ok	24-01-2022 12:43:30	Atique Salmani	4 camera issue resolved by changed SMPS and also software issue resolved and changed dvr pachcode use 4 rj45 connector and all working ok.																
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