

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support :** | **W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE3147</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                            |                            |            |            |           |                 |        |                     |               |                                             |                     |                |                                                                                                                                                                            |   |                     |                |     |  |   |
|----------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------|------------|------------|-----------|-----------------|--------|---------------------|---------------|---------------------------------------------|---------------------|----------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|---------------------|----------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                            |                            |            |            |           |                 |        |                     |               |                                             |                     |                |                                                                                                                                                                            |   |                     |                |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                                                            |                            |            |            |           |                 |        |                     |               |                                             |                     |                |                                                                                                                                                                            |   |                     |                |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9220755431                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                                            |                            |            |            |           |                 |        |                     |               |                                             |                     |                |                                                                                                                                                                            |   |                     |                |     |  |   |
| <b>Technician Name :</b>               | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                                                            | <b>Technician Mobile :</b> | 8898885764 |            |           |                 |        |                     |               |                                             |                     |                |                                                                                                                                                                            |   |                     |                |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | <b>Date &amp; Time :</b>                                                                                                                                                   | 29-05-2021 10:07:32        |            |            |           |                 |        |                     |               |                                             |                     |                |                                                                                                                                                                            |   |                     |                |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                            |                            |            |            |           |                 |        |                     |               |                                             |                     |                |                                                                                                                                                                            |   |                     |                |     |  |   |
| Company Name/Client Name :             | Dahisar Kaka                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Customer's Mobile :                                                                                                                                                        | 9220755431                 | Name :     | Karan Soni |           |                 |        |                     |               |                                             |                     |                |                                                                                                                                                                            |   |                     |                |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                            |                            |            |            |           |                 |        |                     |               |                                             |                     |                |                                                                                                                                                                            |   |                     |                |     |  |   |
| Mumbai , , , Maharashtra               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                            |                            |            |            |           |                 |        |                     |               |                                             |                     |                |                                                                                                                                                                            |   |                     |                |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                            |                            |            |            |           |                 |        |                     |               |                                             |                     |                |                                                                                                                                                                            |   |                     |                |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                            | Type :                     |            |            |           |                 |        |                     |               |                                             |                     |                |                                                                                                                                                                            |   |                     |                |     |  |   |
| <b>Product Name :</b>                  | Ppm                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                            |                            |            |            |           |                 |        |                     |               |                                             |                     |                |                                                                                                                                                                            |   |                     |                |     |  |   |
| <b>Complain :</b>                      | CCTV / Epabx                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                            |                            |            |            |           |                 |        |                     |               |                                             |                     |                |                                                                                                                                                                            |   |                     |                |     |  |   |
| <b>Technician Comment :</b>            |                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                            |                            |            |            |           |                 |        |                     |               |                                             |                     |                |                                                                                                                                                                            |   |                     |                |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                                                            |                            |            |            |           |                 |        |                     |               |                                             |                     |                |                                                                                                                                                                            |   |                     |                |     |  |   |
| <b>Remark :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                            |                            |            |            |           |                 |        |                     |               |                                             |                     |                |                                                                                                                                                                            |   |                     |                |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>29-05-2021 10:07:47</td><td>Neeraj Chauhan</td><td>New</td><td></td><td>-</td></tr><tr><td>29-05-2021 10:07:32</td><td>Neeraj Chauhan</td><td>New</td><td></td><td>-</td></tr></tbody></table>                                                                                                                                             |                                                                                                                                                                            |                            |            |            | Date Time | Technician Name | Status | Remark              | Sign          | 29-05-2021 10:07:47                         | Neeraj Chauhan      | New            |                                                                                                                                                                            | - | 29-05-2021 10:07:32 | Neeraj Chauhan | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Status                                                                                                                                                                     | Remark                     | Sign       |            |           |                 |        |                     |               |                                             |                     |                |                                                                                                                                                                            |   |                     |                |     |  |   |
| 29-05-2021 10:07:47                    | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                                                                                                                                | New                                                                                                                                                                        |                            | -          |            |           |                 |        |                     |               |                                             |                     |                |                                                                                                                                                                            |   |                     |                |     |  |   |
| 29-05-2021 10:07:32                    | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                                                                                                                                | New                                                                                                                                                                        |                            | -          |            |           |                 |        |                     |               |                                             |                     |                |                                                                                                                                                                            |   |                     |                |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>15-04-2023 10:52:41</td><td>SantoshPathak</td><td>Kalpesh visited - Extension number 235 - ok</td></tr><tr><td>09-03-2023 11:25:07</td><td>Atique Salmani</td><td>One smmps cahaned and working ok and which one cameras fractuating some light reflection and some i.r burn so cameras need to changed . also check restart dvr working ok.</td></tr></tbody></table> |                                                                                                                                                                            |                            |            |            | Date Time | Technician Name | Remark | 15-04-2023 10:52:41 | SantoshPathak | Kalpesh visited - Extension number 235 - ok | 09-03-2023 11:25:07 | Atique Salmani | One smmps cahaned and working ok and which one cameras fractuating some light reflection and some i.r burn so cameras need to changed . also check restart dvr working ok. |   |                     |                |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Remark                                                                                                                                                                     |                            |            |            |           |                 |        |                     |               |                                             |                     |                |                                                                                                                                                                            |   |                     |                |     |  |   |
| 15-04-2023 10:52:41                    | SantoshPathak                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Kalpesh visited - Extension number 235 - ok                                                                                                                                |                            |            |            |           |                 |        |                     |               |                                             |                     |                |                                                                                                                                                                            |   |                     |                |     |  |   |
| 09-03-2023 11:25:07                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                | One smmps cahaned and working ok and which one cameras fractuating some light reflection and some i.r burn so cameras need to changed . also check restart dvr working ok. |                            |            |            |           |                 |        |                     |               |                                             |                     |                |                                                                                                                                                                            |   |                     |                |     |  |   |