Vallabh Enterprises

Service Status Details : VE2634					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9220755431				
Technician Name :	Atique Salmani		**Technician Mobile :**	8080922984	
Ticket Type :	Complain	**Date & Time :**	28-01-2021 04:17:19		
Vendor Details :					
Company Name/Client Name :	Dahisar Kaka	Customer's Mobile :	9220755431	Name :	Karan Soni
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	CCTV				
Complain :	some cameras issue and vdp issue				
Technician Comment :	one camera no vedeo issue resolved and working ok reconnecion from camera ends keep it on under observation .. and vdp also check it's working ok but but karan sir say sometim its dirct cominicate so check and it's also on observation..				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	one camera no vedeo issue resolved and working ok reconnecion from camera ends keep it on under observation .. and vdp also check it's working ok but but karan sir say sometim its dirct cominicate so check and it's also on observation..				

Status History :

Date Time	Technician Name	Status	Remark	Sign
28-01-2021 07:37:22	Atique Salmani	Completed	one camera no vedeo issue resolved and working ok reconnecion from camera ends keep it on under observation .. and vdp also check it's working ok but but karan sir say sometim its dirct cominicate so check and it's also on observation..	
28-01-2021 04:17:39	Atique Salmani	New		-
28-01-2021 04:17:20	Atique Salmani	New		-

Previous Complain History :	Date Time	Technician Name	Remark
	15-04-2023 10:52:41	SantoshPathak	Kalpesh visited - Extension number 235 - ok
	09-03-2023 11:25:07	Atique Salmani	One smmps cahaned and working ok and which one cameras fractuating some light reflection and some i.r burn so cameras need to changed . also check restart dvr working ok.