




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE1791 | | | | | | | | | | | | | | | | | | | | | | | | | |
|----------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|------------|-----------|-----------------|--------|--------|------|---------------------|----------------|-----------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|----------------|-----|--|---|---------------------|----------------|-----|--|---|
| Priority : | Low | | | | | | | | | | | | | | | | | | | | | | | | |
| Created By : | Admin - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | |
| Complaint Mob. No. : | 9220755431 | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Name : | Atique Salmani | | Technician Mobile : | 8080922984 | | | | | | | | | | | | | | | | | | | | | |
| Ticket Type : | Complain | Date & Time : | 07-09-2020 10:11:43 | | | | | | | | | | | | | | | | | | | | | | |
| Vendor Details : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Company Name/Client Name : | Dahisar Kaka | Customer's Mobile : | 9220755431 | Name : | Karan Soni | | | | | | | | | | | | | | | | | | | | |
| Address : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mumbai , , , , Maharashtra | | | | | | | | | | | | | | | | | | | | | | | | | |
| AMC Details : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Expiry Date : | 01-01-1970 05:30:00 | | Type : | | | | | | | | | | | | | | | | | | | | | | |
| Product Name : | Intercom | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain : | 2 extn not working | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Comment : | 2intercom line issue resolved conection disconnected from rozer box and 3cameras fractution due to smps Faulty so changed smps and one camera use v balloon issue resolved. | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | |
| Remark : | 2intercom line issue resolved conection disconnected from rozer box and 3cameras fractution due to smps Faulty so changed smps and one camera use v balloon issue resolved. | | | | | | | | | | | | | | | | | | | | | | | | |
| Status History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>07-09-2020 09:24:32</td><td>Atique Salmani</td><td>Completed</td><td>2intercom line issue resolved conection disconnected from rozer box and 3cameras fractution due to smps Faulty so changed smps and one camera use v balloon issue resolved.</td><td></td></tr><tr><td>07-09-2020 01:09:45</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>07-09-2020 10:11:43</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table> | | | | | Date Time | Technician Name | Status | Remark | Sign | 07-09-2020 09:24:32 | Atique Salmani | Completed | 2intercom line issue resolved conection disconnected from rozer box and 3cameras fractution due to smps Faulty so changed smps and one camera use v balloon issue resolved. |  | 07-09-2020 01:09:45 | Atique Salmani | New | | - | 07-09-2020 10:11:43 | Atique Salmani | New | | - |
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| 07-09-2020 01:09:45 | Atique Salmani | New | | - | | | | | | | | | | | | | | | | | | | | | |
| 07-09-2020 10:11:43 | Atique Salmani | New | | - | | | | | | | | | | | | | | | | | | | | | |

| Previous Complain History : | Date Time | Technician Name | Remark |
|--------------------------------------------|------------------------|-----------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| | 13-08-2020 12:49:37 | Siddhesh Chavan | dvr date and time issue and all camera working and client tv issue and One intercom line transfer and all working ok semos battery not available |
| | 06-08-2020 05:06:11 | Atique Salmani | check the dvr there date n time issue showing 1970 so reset the date n time and check swich off the dvr it's not being reset date n time it's ok and cameras which one fractuate also working ok when I visit. and online on hikconnect one dvr online add also on karan sir cellphone. |