







# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE1684</b>																																			
<b>Priority :</b>	High																																		
<b>Created By :</b>	Admin - Apurva Vajaria																																		
<b>Complaint Mob. No. :</b>	9220755431																																		
<b>Technician Name :</b>	Siddhesh Chavan		<b>Technician Mobile :</b>	8080922985																															
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	13-08-2020 12:49:37																																
<b>Vendor Details :</b>																																			
Company Name/Client Name :	Dahisar Kaka	Customer's Mobile :	9220755431	Name :	Karan Soni																														
<b>Address :</b>																																			
Mumbai , , , , Maharashtra																																			
<b>AMC Details :</b>																																			
Expiry Date :	01-01-1970 05:30:00		Type :																																
<b>Product Name :</b>	CCTV																																		
<b>Complain :</b>	Mukesh bhai screen off (Head OFF) 1 DVR off also not able to view on screen in ofc																																		
<b>Technician Comment :</b>	Clint tv issue and dvr working ok																																		
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																																		
<b>Remark :</b>	Clint tv issue and dvr working ok																																		
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>07-10-2020 09:47:58</td><td>Siddhesh Chavan</td><td>Completed</td><td>Clint tv issue and dvr working ok</td><td></td></tr><tr><td>17-08-2020 11:30:50</td><td>Siddhesh Chavan</td><td>Work Pending</td><td>dvr date and time issue and all camera working and client tv issue and One intercom line transfer and all working ok semos battery not available</td><td></td></tr><tr><td>14-08-2020 06:33:21</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>13-08-2020 06:49:40</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>13-08-2020 12:49:37</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	07-10-2020 09:47:58	Siddhesh Chavan	Completed	Clint tv issue and dvr working ok		17-08-2020 11:30:50	Siddhesh Chavan	Work Pending	dvr date and time issue and all camera working and client tv issue and One intercom line transfer and all working ok semos battery not available		14-08-2020 06:33:21	Siddhesh Chavan	New		-	13-08-2020 06:49:40	Siddhesh Chavan	New		-	13-08-2020 12:49:37	Siddhesh Chavan	New		-
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>15-04-2023 10:52:41</td><td>SantoshPathak</td><td>Kalpesh visited - Extension number 235 - ok</td></tr><tr><td>09-03-2023 11:25:07</td><td>Atique Salmani</td><td>One smmps cahaned and working ok and which one cameras fractuating some light reflection and some i.r burn so cameras need to changed . also check restart dvr working ok.</td></tr></tbody></table>					Date Time	Technician Name	Remark	15-04-2023 10:52:41	SantoshPathak	Kalpesh visited - Extension number 235 - ok	09-03-2023 11:25:07	Atique Salmani	One smmps cahaned and working ok and which one cameras fractuating some light reflection and some i.r burn so cameras need to changed . also check restart dvr working ok.																					
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