Vallabh Enterprises

Service Status Details : VE1650	
Priority :	High
Created By :	Admin - Apurva Vajaria
Complaint Mob. No. :	9220755431

Technician Name :	Atique Salmani	**Technician Mobile :**	8080922984
Ticket Type :	Complain	**Date & Time :**	06-08-2020 05:06:11

Vendor Details :

Company Name/Client Name :	Dahisar Kaka	Customer's Mobile :	9220755431	Name :	Karan Soni

Address :

Mumbai , , , , Maharashtra

AMC Details :

Expiry Date :	01-01-1970 05:30:00	Type :	

Product Name :	CCTV
Complain :	1 camera blinking
Technician Comment :	check the dvr there date n time issue showing 1970 so reset the date n time and check swich off the dvr it's not being reset date n time it's ok and cameras which one fractuate also working ok when I visit. and online on hikconect one dvr online add also on karan sir cellphone.
Complain Operator :	Desktop - Apurva Vajaria
Remark :	check the dvr there date n time issue showing 1970 so reset the date n time and check swich off the dvr it's not being reset date n time it's ok and cameras which one fractuate also working ok when I visit. and online on hikconect one dvr online add also on karan sir cellphone.

Status History :

Date Time	Technician Name	Status	Remark	Sign
06-08-2020 06:47:12	Atique Salmani	Completed	check the dvr there date n time issue showing 1970 so reset the date n time and check swich off the dvr it's not being reset date n time it's ok and cameras which one fractuate also working ok when I visit. and online on hikconect one dvr online add also on karan sir cellphone.	
06-08-2020 05:06:28	Atique Salmani	New		-
06-08-2020 05:06:11	Atique Salmani	New		-

Previous Complain History :	Date Time	Technician Name	Remark
	28-07-2020 12:38:30	Neeraj Chauhan	3 new power supply Install and camera working properly work complete
	20-02-2020 05:20:09	MahindraPrajapati	lock is amps changing on client side