

# Vallabh Enterprises

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| <b>Service Status Details : VE4813</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                            |                                                                  |                                                                                       |           |           |                 |        |        |      |                     |                |        |  |   |                     |                |           |                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
|----------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------|------------------------------------------------------------------|---------------------------------------------------------------------------------------|-----------|-----------|-----------------|--------|--------|------|---------------------|----------------|--------|--|---|---------------------|----------------|-----------|------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|----------------|-----|--|---|---------------------|----------------|-----|--|---|---------------------|----------------|-----|--|---|---------------------|----------------|-----|--|---|---------------------|----------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                            |                                                                  |                                                                                       |           |           |                 |        |        |      |                     |                |        |  |   |                     |                |           |                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                            |                                                                  |                                                                                       |           |           |                 |        |        |      |                     |                |        |  |   |                     |                |           |                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9702716664                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                            |                                                                  |                                                                                       |           |           |                 |        |        |      |                     |                |        |  |   |                     |                |           |                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Technician Name :</b>               | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                            | <b>Technician Mobile :</b>                                       | 8080922984                                                                            |           |           |                 |        |        |      |                     |                |        |  |   |                     |                |           |                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Ticket Type :</b>                   | New Installation                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | <b>Date &amp; Time :</b>   | 18-02-2022 11:01:01                                              |                                                                                       |           |           |                 |        |        |      |                     |                |        |  |   |                     |                |           |                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                            |                                                                  |                                                                                       |           |           |                 |        |        |      |                     |                |        |  |   |                     |                |           |                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Company Name/Client Name :</b>      | Kraftek Engineering Co.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | <b>Customer's Mobile :</b> | 9702716664                                                       | <b>Name :</b>                                                                         | Karan Sir |           |                 |        |        |      |                     |                |        |  |   |                     |                |           |                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                            |                                                                  |                                                                                       |           |           |                 |        |        |      |                     |                |        |  |   |                     |                |           |                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                            |                                                                  |                                                                                       |           |           |                 |        |        |      |                     |                |        |  |   |                     |                |           |                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                            |                                                                  |                                                                                       |           |           |                 |        |        |      |                     |                |        |  |   |                     |                |           |                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Expiry Date :</b>                   | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                            | <b>Type :</b>                                                    |                                                                                       |           |           |                 |        |        |      |                     |                |        |  |   |                     |                |           |                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                            |                                                                  |                                                                                       |           |           |                 |        |        |      |                     |                |        |  |   |                     |                |           |                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complain :</b>                      | New CCTV Installation in ship                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                            |                                                                  |                                                                                       |           |           |                 |        |        |      |                     |                |        |  |   |                     |                |           |                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Technician Comment :</b>            | 9 cameras installed 2 monitor and all working ok. hand over done                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                            |                                                                  |                                                                                       |           |           |                 |        |        |      |                     |                |        |  |   |                     |                |           |                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                            |                                                                  |                                                                                       |           |           |                 |        |        |      |                     |                |        |  |   |                     |                |           |                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Remark :</b>                        | 9 cameras installed 2 monitor and all working ok. hand over done                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                            |                                                                  |                                                                                       |           |           |                 |        |        |      |                     |                |        |  |   |                     |                |           |                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>24-02-2022 02:18:07</td><td>Atique Salmani</td><td>Closed</td><td></td><td>-</td></tr><tr><td>23-02-2022 06:40:50</td><td>Atique Salmani</td><td>Completed</td><td>9 cameras installed 2 monitor and all working ok. hand over done</td><td></td></tr><tr><td>23-02-2022 10:30:57</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>22-02-2022 10:53:05</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>21-02-2022 10:52:37</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>18-02-2022 11:02:41</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>18-02-2022 11:01:01</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                            |                                                                  |                                                                                       |           | Date Time | Technician Name | Status | Remark | Sign | 24-02-2022 02:18:07 | Atique Salmani | Closed |  | - | 23-02-2022 06:40:50 | Atique Salmani | Completed | 9 cameras installed 2 monitor and all working ok. hand over done |  | 23-02-2022 10:30:57 | Atique Salmani | New |  | - | 22-02-2022 10:53:05 | Atique Salmani | New |  | - | 21-02-2022 10:52:37 | Atique Salmani | New |  | - | 18-02-2022 11:02:41 | Atique Salmani | New |  | - | 18-02-2022 11:01:01 | Atique Salmani | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Status                     | Remark                                                           | Sign                                                                                  |           |           |                 |        |        |      |                     |                |        |  |   |                     |                |           |                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| 24-02-2022 02:18:07                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Closed                     |                                                                  | -                                                                                     |           |           |                 |        |        |      |                     |                |        |  |   |                     |                |           |                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| 23-02-2022 06:40:50                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Completed                  | 9 cameras installed 2 monitor and all working ok. hand over done |  |           |           |                 |        |        |      |                     |                |        |  |   |                     |                |           |                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| 23-02-2022 10:30:57                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | New                        |                                                                  | -                                                                                     |           |           |                 |        |        |      |                     |                |        |  |   |                     |                |           |                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| 22-02-2022 10:53:05                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | New                        |                                                                  | -                                                                                     |           |           |                 |        |        |      |                     |                |        |  |   |                     |                |           |                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| 21-02-2022 10:52:37                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | New                        |                                                                  | -                                                                                     |           |           |                 |        |        |      |                     |                |        |  |   |                     |                |           |                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| 18-02-2022 11:02:41                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | New                        |                                                                  | -                                                                                     |           |           |                 |        |        |      |                     |                |        |  |   |                     |                |           |                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| 18-02-2022 11:01:01                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | New                        |                                                                  | -                                                                                     |           |           |                 |        |        |      |                     |                |        |  |   |                     |                |           |                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead></table>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                            |                                                                  |                                                                                       |           | Date Time | Technician Name | Remark |        |      |                     |                |        |  |   |                     |                |           |                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Remark                     |                                                                  |                                                                                       |           |           |                 |        |        |      |                     |                |        |  |   |                     |                |           |                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |