## Vallabh Enterprises

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Service Status Details : VE9998 **Priority** : Low **Created By :** Admin - Apurva Vajaria **Complaint Mob.** 9833857590 **No. :** Technician Ravi Rajbhar **Technician Mobile** 8080922965 Name : : Complain 06-11-2023 11:38:13 **Ticket Type :** Date & Time : **Vendor Details :** Kiran Tower Customer's Mobile 9833857590 Kalpesh Sir Company Name : Name/Client CHS Name : Address : Mumbai,,,, Maharashtra **AMC Details :** 30-06-2020 12:00:00 Expiry Date : Type : Non-Comprehensive **Product Name :** Intercom **Complain**: A wing - 14/13/12/11 B wing system also not working (Not able to hear properly) a wing 11,12,13,14 floor intercom issue resolved and ok working done only 16 line repair return Technician with install then ok working all flat **Comment** : Complain Desktop - Apurva Vajaria **Operator** : **Remark** : a wing 11,12,13,14 floor intercom issue resolved and ok working done only 16 line repair return with install then ok working all flat **Status History : Date Time Technician Name** Status Remark Sign 09-11-2023 Ravi Rajbhar Completed a wing 11,12,13,14 floor 02:43:20 intercom issue resolved and ok 41 M/2 working done only 16 line repair return with install then ok working all flat 09-11-2023 Ravi Rajbhar New 10:04:32 **Previous Date Time Technician Name** Remark Complain 18-11-2023 10:45:24 **History** : PravinJagade 1)A wing DVR camera no. 8 A wing side again offline issue resolve working done. 2) Camera no. 9 seems broken angles need to check if can be fixed or remove it camera brack 3)B wing DVR channel 9 noise on camera video issue resolve working done 4) Camera no. 13 roadside alignment issue camera bracket brack. 16-11-2023 04:37:29 Ravi Rajbhar