




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE9773																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9833857590																								
Technician Name :	Ravi Rajbhar		Technician Mobile :	8080922965																					
Ticket Type :	Complain	Date & Time :	09-10-2023 02:46:30																						
Vendor Details :																									
Company Name/Client Name :	Kiran Tower CHS	Customer's Mobile :	9833857590	Name :	Kalpesh Sir																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	30-06-2020 12:00:00		Type :	Non-Comprehensive																					
Product Name :	Intercom																								
Complain :	A-901, B wing both iift, B-1303, B-1301 intercom not working																								
Technician Comment :	b wing 1301, 1303, 1004,1401 intercom issue resolved and ok working done and set date and time display																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	b wing 1301, 1303, 1004,1401 intercom issue resolved and ok working done and set date and time display																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>12-10-2023 06:35:46</td><td>Ravi Rajbhar</td><td>Completed</td><td>b wing 1301, 1303, 1004,1401 intercom issue resolved and ok working done and set date and time display</td><td></td></tr><tr><td>12-10-2023 02:34:26</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>10-10-2023 11:44:56</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	12-10-2023 06:35:46	Ravi Rajbhar	Completed	b wing 1301, 1303, 1004,1401 intercom issue resolved and ok working done and set date and time display		12-10-2023 02:34:26	Ravi Rajbhar	New		-	10-10-2023 11:44:56	Ravi Rajbhar	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>18-11-2023 10:45:24</td><td>PravinJagade</td><td>1)A wing DVR camera no. 8 A wing side again offline issue resolve working done. 2) Camera no. 9 seems broken angles need to check if can be fixed or remove it camera brack 3)B wing DVR channel 9 noise on camera video issue resolve working done 4) Camera no. 13 roadside alignment issue camera bracket brack.</td></tr><tr><td>16-11-2023 04:37:29</td><td>Ravi Rajbhar</td><td></td></tr></tbody></table>					Date Time	Technician Name	Remark	18-11-2023 10:45:24	PravinJagade	1)A wing DVR camera no. 8 A wing side again offline issue resolve working done. 2) Camera no. 9 seems broken angles need to check if can be fixed or remove it camera brack 3)B wing DVR channel 9 noise on camera video issue resolve working done 4) Camera no. 13 roadside alignment issue camera bracket brack.	16-11-2023 04:37:29	Ravi Rajbhar												
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