







Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE9668																														
Priority :	Low																													
Created By :	Admin - Apurva Vajaria																													
Complaint Mob. No. :	9833857590																													
Technician Name :	Ravi Rajbhar		Technician Mobile :	8080922965																										
Ticket Type :	Complain	Date & Time :	29-09-2023 10:58:51																											
Vendor Details :																														
Company Name/Client Name :	Kiran Tower CHS	Customer's Mobile :	9833857590	Name :	Kalpesh Sir																									
Address :																														
Mumbai , , , , Maharashtra																														
AMC Details :																														
Expiry Date :	30-06-2020 12:00:00		Type :	Non-Comprehensive																										
Product Name :	Intercom																													
Complain :	A-1301 , A-1203 intercom not working																													
Technician Comment :	1301 1203 intercom issue resolved and ok working done																													
Complain Operator :	Desktop - Apurva Vajaria																													
Remark :	1301 1203 intercom issue resolved and ok working done																													
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>09-11-2023 02:41:18</td><td>Ravi Rajbhar</td><td>Completed</td><td>1301 1203 intercom issue resolved and ok working done</td><td></td></tr><tr><td>09-11-2023 10:45:33</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>30-09-2023 01:56:53</td><td>Ravi Rajbhar</td><td>Work Pending</td><td>a wing 1301 or 1203 intercom issue pending bcz card issue then card removed and take to office ringing issue</td><td></td></tr><tr><td>30-09-2023 09:55:21</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	09-11-2023 02:41:18	Ravi Rajbhar	Completed	1301 1203 intercom issue resolved and ok working done		09-11-2023 10:45:33	Ravi Rajbhar	New		-	30-09-2023 01:56:53	Ravi Rajbhar	Work Pending	a wing 1301 or 1203 intercom issue pending bcz card issue then card removed and take to office ringing issue		30-09-2023 09:55:21	Ravi Rajbhar	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>18-11-2023 10:45:24</td><td>PravinJagade</td><td>1)A wing DVR camera no. 8 A wing side again offline issue resolve working done. 2) Camera no. 9 seems broken angles need to check if can be fixed or remove it camera brack 3)B wing DVR channel 9 noise on camera video issue resolve working done 4) Camera no. 13 roadside alignment issue camera bracket brack.</td></tr><tr><td>16-11-2023 04:37:29</td><td>Ravi Rajbhar</td><td></td></tr></tbody></table>					Date Time	Technician Name	Remark	18-11-2023 10:45:24	PravinJagade	1)A wing DVR camera no. 8 A wing side again offline issue resolve working done. 2) Camera no. 9 seems broken angles need to check if can be fixed or remove it camera brack 3)B wing DVR channel 9 noise on camera video issue resolve working done 4) Camera no. 13 roadside alignment issue camera bracket brack.	16-11-2023 04:37:29	Ravi Rajbhar																	
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