




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE9605																														
Priority :	Low																													
Created By :	Admin - Apurva Vajaria																													
Complaint Mob. No. :	9833857590																													
Technician Name :	Atique Salmani		Technician Mobile :	8080922984																										
Ticket Type :	Complain	Date & Time :	22-09-2023 01:53:49																											
Vendor Details :																														
Company Name/Client Name :	Kiran Tower CHS	Customer's Mobile :	9833857590	Name :	Kalpesh Sir																									
Address :																														
Mumbai , , , , Maharashtra																														
AMC Details :																														
Expiry Date :	30-06-2020 12:00:00		Type :	Non-Comprehensive																										
Product Name :	CCTV																													
Complain :	1)Some cameras cable issue as per shiva 2)Lift camera issue 3)NVR offline issue																													
Technician Comment :	Shop side ip camera and a wing 2nd lift camera was deleted by someone and pole camera was installed wiout 4*4 box so installed new box and lift camera and pole camera readd after findout the ip also transmeter adaptor was off now all working ok.																													
Complain Operator :	Desktop - Apurva Vajaria																													
Remark :	Shop side ip camera and a wing 2nd lift camera was deleted by someone and pole camera was installed wiout 4*4 box so installed new box and lift camera and pole camera readd after findout the ip also transmeter adaptor was off now all working ok.																													
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>23-11-2023 02:55:56</td><td>Atique Salmani</td><td>Closed</td><td></td><td>-</td></tr><tr><td>23-09-2023 05:40:18</td><td>Atique Salmani</td><td>Completed</td><td>Shop side ip camera and a wing 2nd lift camera was deleted by someone and pole camera was installed wiout 4*4 box so installed new box and lift camera and pole camera readd after findout the ip also transmeter adaptor was off now all working ok.</td><td></td></tr><tr><td>23-09-2023 01:10:42</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>22-09-2023 02:40:16</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	23-11-2023 02:55:56	Atique Salmani	Closed		-	23-09-2023 05:40:18	Atique Salmani	Completed	Shop side ip camera and a wing 2nd lift camera was deleted by someone and pole camera was installed wiout 4*4 box so installed new box and lift camera and pole camera readd after findout the ip also transmeter adaptor was off now all working ok.		23-09-2023 01:10:42	Atique Salmani	New		-	22-09-2023 02:40:16	Atique Salmani	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	18-11-2023 10:45:24	PravinJagade	1)A wing DVR camera no. 8 A wing side again offline issue resolve working done. 2) Camera no. 9 seems broken angles need to check if can be fixed or remove it camera brack 3)B wing DVR channel 9 noise on camera video issue resolve working done 4) Camera no. 13 roadside alignment issue camera bracket brack.
	16-11-2023 04:37:29	Ravi Rajbhar	