

Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
 Support : | W : www.vallabhenterprises.com
 E : vallabhsecure@yahoo.co.in

Service Status Details : VE9605					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9833857590				
Technician Name :	Atique Salmani	Technician Mobile :	8080922984		
Ticket Type :	Complain	Date & Time :	22-09-2023 01:53:49		
Vendor Details :					
Company Name/Client Name :	Kiran Tower CHS	Customer's Mobile :	9833857590	Name :	Kalpesh Sir
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	30-06-2020 12:00:00	Type :	Non-Comprehensive		
Product Name :	CCTV				
Complain :	1)Some cameras cable issue as per shiva 2)Lift camera issue 3)NVR offline issue				
Technician Comment :	Shop side ip camera and a wing 2nd lift camera was deleted by someone and pole camera was installed wiout 4*4 box so installed new box and lift camera and pole camera readd after findout the ip also transmeter adaptor was off now all working ok.				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	Shop side ip camera and a wing 2nd lift camera was deleted by someone and pole camera was installed wiout 4*4 box so installed new box and lift camera and pole camera readd after findout the ip also transmeter adaptor was off now all working ok.				
Status History :	Date Time	Technician Name	Status	Remark	Sign
	23-11-2023 02:55:56	Atique Salmani	Closed		-
	23-09-2023 05:40:18	Atique Salmani	Completed	Shop side ip camera and a wing 2nd lift camera was deleted by someone and pole camera was installed wiout 4*4 box so installed new box and lift camera and pole camera readd after findout the ip also transmeter adaptor was off now all working ok.	
	23-09-2023 01:10:42	Atique Salmani	New		-
	22-09-2023 02:40:16	Atique Salmani	New		-

Previous Complain History :	Date Time	Technician Name	Remark
	18-11-2023 10:45:24	PravinJagade	1)A wing DVR camera no. 8 A wing side again offline issue resolve working done. 2) Camera no. 9 seems broken angles need to check if can be fixed or remove it camera brack 3)B wing DVR channel 9 noise on camera video issue resolve working done 4) Camera no. 13 roadside alignment issue camera bracket brack.
	16-11-2023 04:37:29	Ravi Rajbhar	