




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE7942																														
Priority :	Low																													
Created By :	Admin - Apurva Vajaria																													
Complaint Mob. No. :	9833857590																													
Technician Name :	Sonu Kumar		Technician Mobile :	8454016444																										
Ticket Type :	Complain	Date & Time :	23-03-2023 02:47:03																											
Vendor Details :																														
Company Name/Client Name :	Kiran Tower	Customer's Mobile :	9833857590	Name :	Kalpesh Sir																									
Address :																														
Mumbai , , , , Maharashtra																														
AMC Details :																														
Expiry Date :	30-06-2020 12:00:00		Type :	Non-Comprehensive																										
Product Name :	CCTV																													
Complain :	4-5 cameras off issue																													
Technician Comment :	Kiran tower b wing 4 camera off issue resolved working ok 3 BNC connector used and a wing 1 camera off issue resolved working ok																													
Complain Operator :	Desktop - Apurva Vajaria																													
Remark :	Kiran tower b wing 4 camera off issue resolved working ok 3 BNC connector used and a wing 1 camera off issue resolved working ok																													
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>12-04-2023 05:32:31</td><td>Sonu Kumar</td><td>Closed</td><td></td><td>-</td></tr><tr><td>24-03-2023 05:53:20</td><td>Sonu Kumar</td><td>Completed</td><td>Kiran tower b wing 4 camera off issue resolved working ok 3 BNC connector used and a wing 1 camera off issue resolved working ok</td><td></td></tr><tr><td>24-03-2023 12:41:46</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr><tr><td>23-03-2023 02:47:11</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	12-04-2023 05:32:31	Sonu Kumar	Closed		-	24-03-2023 05:53:20	Sonu Kumar	Completed	Kiran tower b wing 4 camera off issue resolved working ok 3 BNC connector used and a wing 1 camera off issue resolved working ok		24-03-2023 12:41:46	Sonu Kumar	New		-	23-03-2023 02:47:11	Sonu Kumar	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>30-03-2023 10:26:39</td><td>SantoshPathak</td><td>A wing lift no 1 and 2 intercom phone installed and b wing pending and 2phone handover to kailash ji Bldg lift 1 beetel telephone installed done working properly</td></tr><tr><td>29-03-2023 02:17:47</td><td>SantoshPathak</td><td>Kalpesh visited on 29.03.2023 - B/1003 new connection done working properly.</td></tr></tbody></table>					Date Time	Technician Name	Remark	30-03-2023 10:26:39	SantoshPathak	A wing lift no 1 and 2 intercom phone installed and b wing pending and 2phone handover to kailash ji Bldg lift 1 beetel telephone installed done working properly	29-03-2023 02:17:47	SantoshPathak	Kalpesh visited on 29.03.2023 - B/1003 new connection done working properly.																
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