

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE7685</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                   |                            |               |             |           |                 |        |                     |            |                     |                     |                      |                                                                                                                                                                   |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
|----------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------|---------------|-------------|-----------|-----------------|--------|---------------------|------------|---------------------|---------------------|----------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|---------------------|----------------|-----|--|---|---------------------|----------------|-----|--|---|---------------------|----------------|-----|--|---|---------------------|----------------|-----|--|---|---------------------|----------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                   |                            |               |             |           |                 |        |                     |            |                     |                     |                      |                                                                                                                                                                   |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                                                   |                            |               |             |           |                 |        |                     |            |                     |                     |                      |                                                                                                                                                                   |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9867709139                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                                   |                            |               |             |           |                 |        |                     |            |                     |                     |                      |                                                                                                                                                                   |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Technician Name :</b>               | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                                                   | <b>Technician Mobile :</b> | 8080922984    |             |           |                 |        |                     |            |                     |                     |                      |                                                                                                                                                                   |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | <b>Date &amp; Time :</b>                                                                                                                                          | 20-02-2023 10:30:29        |               |             |           |                 |        |                     |            |                     |                     |                      |                                                                                                                                                                   |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                   |                            |               |             |           |                 |        |                     |            |                     |                     |                      |                                                                                                                                                                   |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Company Name/Client Name :</b>      | Rahul International School CBSE Nalasopara West                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | <b>Customer's Mobile :</b>                                                                                                                                        | 9867709139                 | <b>Name :</b> | Kalpesh Sir |           |                 |        |                     |            |                     |                     |                      |                                                                                                                                                                   |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                   |                            |               |             |           |                 |        |                     |            |                     |                     |                      |                                                                                                                                                                   |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                   |                            |               |             |           |                 |        |                     |            |                     |                     |                      |                                                                                                                                                                   |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                   |                            |               |             |           |                 |        |                     |            |                     |                     |                      |                                                                                                                                                                   |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Expiry Date :</b>                   | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                   | <b>Type :</b>              |               |             |           |                 |        |                     |            |                     |                     |                      |                                                                                                                                                                   |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                   |                            |               |             |           |                 |        |                     |            |                     |                     |                      |                                                                                                                                                                   |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complain :</b>                      | 3 camera are stopped working and the view of cctv camera is not proper                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                                                   |                            |               |             |           |                 |        |                     |            |                     |                     |                      |                                                                                                                                                                   |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Technician Comment :</b>            |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                   |                            |               |             |           |                 |        |                     |            |                     |                     |                      |                                                                                                                                                                   |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                                                   |                            |               |             |           |                 |        |                     |            |                     |                     |                      |                                                                                                                                                                   |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Remark :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                   |                            |               |             |           |                 |        |                     |            |                     |                     |                      |                                                                                                                                                                   |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>24-02-2023 10:31:57</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>23-02-2023 11:12:36</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>22-02-2023 03:07:08</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>22-02-2023 10:32:41</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>21-02-2023 10:07:49</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>20-02-2023 10:30:37</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                                                                                   |                            |               |             | Date Time | Technician Name | Status | Remark              | Sign       | 24-02-2023 10:31:57 | Atique Salmani      | New                  |                                                                                                                                                                   | - | 23-02-2023 11:12:36 | Atique Salmani | New |  | - | 22-02-2023 03:07:08 | Atique Salmani | New |  | - | 22-02-2023 10:32:41 | Atique Salmani | New |  | - | 21-02-2023 10:07:49 | Atique Salmani | New |  | - | 20-02-2023 10:30:37 | Atique Salmani | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Status                                                                                                                                                            | Remark                     | Sign          |             |           |                 |        |                     |            |                     |                     |                      |                                                                                                                                                                   |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| 24-02-2023 10:31:57                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | New                                                                                                                                                               |                            | -             |             |           |                 |        |                     |            |                     |                     |                      |                                                                                                                                                                   |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| 23-02-2023 11:12:36                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | New                                                                                                                                                               |                            | -             |             |           |                 |        |                     |            |                     |                     |                      |                                                                                                                                                                   |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| 22-02-2023 03:07:08                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | New                                                                                                                                                               |                            | -             |             |           |                 |        |                     |            |                     |                     |                      |                                                                                                                                                                   |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| 22-02-2023 10:32:41                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | New                                                                                                                                                               |                            | -             |             |           |                 |        |                     |            |                     |                     |                      |                                                                                                                                                                   |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| 21-02-2023 10:07:49                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | New                                                                                                                                                               |                            | -             |             |           |                 |        |                     |            |                     |                     |                      |                                                                                                                                                                   |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| 20-02-2023 10:30:37                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | New                                                                                                                                                               |                            | -             |             |           |                 |        |                     |            |                     |                     |                      |                                                                                                                                                                   |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>19-07-2023 11:00:16</td><td>Sonu Kumar</td><td></td></tr><tr><td>06-07-2023 12:47:57</td><td>Kalpesh SubhashGurav</td><td>1st Floor DVR Online Issue Solved. 3rd Floor Camera Issue Solved. Rahul International (CBSC) New Building 22 Cameras Survey Done. 7 Bullet Camera/ 15 Dome Camera</td></tr></tbody></table>                                                                                                                                                                                                                                                                                  |                                                                                                                                                                   |                            |               |             | Date Time | Technician Name | Remark | 19-07-2023 11:00:16 | Sonu Kumar |                     | 06-07-2023 12:47:57 | Kalpesh SubhashGurav | 1st Floor DVR Online Issue Solved. 3rd Floor Camera Issue Solved. Rahul International (CBSC) New Building 22 Cameras Survey Done. 7 Bullet Camera/ 15 Dome Camera |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Remark                                                                                                                                                            |                            |               |             |           |                 |        |                     |            |                     |                     |                      |                                                                                                                                                                   |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| 19-07-2023 11:00:16                    | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                                   |                            |               |             |           |                 |        |                     |            |                     |                     |                      |                                                                                                                                                                   |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| 06-07-2023 12:47:57                    | Kalpesh SubhashGurav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | 1st Floor DVR Online Issue Solved. 3rd Floor Camera Issue Solved. Rahul International (CBSC) New Building 22 Cameras Survey Done. 7 Bullet Camera/ 15 Dome Camera |                            |               |             |           |                 |        |                     |            |                     |                     |                      |                                                                                                                                                                   |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |