




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE6327					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9833857590				
Technician Name :	Atique Salmani		Technician Mobile :	8080922984	
Ticket Type :	Complain	Date & Time :	07-09-2022 12:06:24		
Vendor Details :					
Company Name/Client Name :	Kiran Tower CHS	Customer's Mobile :	9833857590	Name :	Kalpesh Sir
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	30-06-2020 12:00:00		Type :	Non-Comprehensive	
Product Name :	Intercom				
Complain :	intercom issue flat no b wing 1401,402,203 a wing 803, 701				
Technician Comment :	B wing ethercool shop side camera reconnection working ok and basement parking cable issue rj6 65/70 meter cabling need to do And only 8 floor office phone swap working ok. And 13th floor to ground cable trace for data with kalpesh sir and crimping done boath end working ok Intercom work painding.				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	B wing ethercool shop side camera reconnection working ok and basement parking cable issue rj6 65/70 meter cabling need to do And only 8 floor office phone swap working ok. And 13th floor to ground cable trace for data with kalpesh sir and crimping done boath end working ok Intercom work painding.				

Status History :					
	Date Time	Technician Name	Status	Remark	Sign
	23-09-2022 07:06:48	Atique Salmani	Work Pending	B wing ethercool shop side camera reconnection working ok and basement parking cable issue rj6 65/70 meter cabling need to do And only 8 floor office phone swap working ok. And 13th floor to ground cable trace for data with kalpesh sir and crimping done both end working ok Intercom work painding.	
	23-09-2022 02:39:41	Atique Salmani	New		-
	21-09-2022 06:43:41	Atique Salmani	Work Pending	b 1401 line issue resolved b 1201 line ok no phone b 1203 phone issue line ok b 1103 line ok no phone	
	21-09-2022 10:47:45	Atique Salmani	New		-
	17-09-2022 10:15:31	Atique Salmani	New		-
	15-09-2022 10:09:23	Atique Salmani	New		-
	13-09-2022 11:27:21	Atique Salmani	New		-
	10-09-2022 11:10:51	Atique Salmani	New		-
	07-09-2022 05:48:17	Atique Salmani	Work Pending	B wing garden camera issue and ethercool saloon shop side camera issue and ground parking entrance camera on/ off issue need to 4 bullet camera changed all camera end check power and ohms ok camera faulty and also one awing terrace bullet camera need to changed .with all camera pls send 4*4 boxes also bnc dc . Dvr model is Ds 7016hqhi-k2 A wing 803 line ok instrument need to changed send with drill machine becз phone location need to changed client ready to pay . B 402 phone issue need to newphone . B 1401 recheck .flate to duct cable .	
	07-09-2022 12:06:42	Atique Salmani	New		-
	07-09-2022 12:06:24	Atique Salmani	New		-
Previous Complain History :					
	Date Time	Technician Name	Remark		
	26-07-2023 10:03:17	Kalpesh SubhashGurav	B Wing Lift No. 1 Intercom Problem Solved. A And B Wing Both Lift Intercom Checking Done. A/ 1203 OK B/ 1205 OK		
	24-06-2023 11:22:46	DilshadKhan	1 camera ka angle setting issu Resolved and solve 8 floor office ka door lock issu Resolved and solve		