



Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE6216					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9833857590				
Technician Name :	Atique Salmani		Technician Mobile :	8080922984	
Ticket Type :	Complain	Date & Time :	20-08-2022 01:01:40		
Vendor Details :					
Company Name/Client Name :	Kiran Tower	Customer's Mobile :	9833857590	Name :	Kalpesh Sir
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	30-06-2020 12:00:00		Type :	Non-Comprehensive	
Product Name :	CCTV				
Complain :	1) 1 nvr offline 2) Cabling which was done at sandesh sir ofc 1 mtr is short so need to pull bit at dvr end				
Technician Comment :	53mtrs of cabling done from b .wing dvr duct to shop spec lences Old cable of 35 mtrs also removed from the same shop. That cable is used for telephone line from sixth floor to ground floor telephone junction box cable used 30 mts. Pole IP camera armoured cable cut and rejoin again and working ok also confirm with kalpesh sir . Five rj 45 connector used				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	53mtrs of cabling done from b .wing dvr duct to shop spec lences Old cable of 35 mtrs also removed from the same shop. That cable is used for telephone line from sixth floor to ground floor telephone junction box cable used 30 mts. Pole IP camera armoured cable cut and rejoin again and working ok also confirm with kalpesh sir . Five rj 45 connector used				

Status History :

Date Time	Technician Name	Status	Remark	Sign
22-08-2022 06:19:22	Atique Salmani	Completed	53mtrs of cabling done from b .wing dvr duct to shop spec lences Old cable of 35 mtrs also removed from the same shop. That cable is used for telephone line from sixth floor to ground floor telephone junction box cable used 30 mts. Pole IP camera armoured cable cut and rejoin again and working ok also confirm with kalpesh sir . Five rj 45 connector used	
22-08-2022 01:01:00	Atique Salmani	New		-
20-08-2022 06:33:09	Atique Salmani	Work Pending	one ip camera ofline issue also bcz cable breck and shop to ground floor duct cable need to change confrim to kalpesh sir (old cable remove) and 3- 4 camera angle setting	
20-08-2022 04:13:00	Atique Salmani	New		-
20-08-2022 01:07:09	Atique Salmani	New		-
20-08-2022 01:01:40	Atique Salmani	New		-

Previous Complain History :

Date Time	Technician Name	Remark
21-07-2022 11:11:21	Ravi Rajbhar	flat no 1303 intercom issue solved intercom working ok . and main gate camera which was offline is now working camera cable cat six cable blue and green cable is break camera has been given separate power to work camera are working now can be seen online too.
20-07-2022 11:27:55	Ishwar Meena	cable root changing B wing work complete