







Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE5839																																								
Priority :	Low																																							
Created By :	Admin - Apurva Vajaria																																							
Complaint Mob. No. :	9833857590																																							
Technician Name :	Ravi Rajbhar		Technician Mobile :	8080922965																																				
Ticket Type :	Complain	Date & Time :	01-07-2022 10:06:33																																					
Vendor Details :																																								
Company Name/Client Name :	Kiran Tower	Customer's Mobile :	9833857590	Name :	Kalpesh Sir																																			
Address :																																								
Mumbai , , , , Maharashtra																																								
AMC Details :																																								
Expiry Date :	30-06-2020 12:00:00		Type :	Non-Comprehensive																																				
Product Name :	cCTV-Intercom																																							
Complain :	road side camera was offline and require intercom jack for punching , flat no b 1401 and 1403 intercom issue																																							
Technician Comment :	intercom big display issue resolved and ok working done																																							
Complain Operator :	Desktop - Apurva Vajaria																																							
Remark :	intercom big display issue resolved and ok working done																																							
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>02-07-2022 11:14:06</td><td>Ravi Rajbhar</td><td>Completed</td><td>intercom big display issue resolved and ok working done</td><td></td></tr><tr><td>02-07-2022 10:49:52</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>01-07-2022 03:28:43</td><td>Ravi Rajbhar</td><td>Work Pending</td><td>b 1401 1403 102 intrcom issue resolved and kalpesh sir flat cable nameing done and one 901 internet cable check and nameing done display issue pending</td><td></td></tr><tr><td>01-07-2022 10:07:07</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>01-07-2022 10:06:53</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>01-07-2022 10:06:33</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	02-07-2022 11:14:06	Ravi Rajbhar	Completed	intercom big display issue resolved and ok working done		02-07-2022 10:49:52	Ravi Rajbhar	New		-	01-07-2022 03:28:43	Ravi Rajbhar	Work Pending	b 1401 1403 102 intrcom issue resolved and kalpesh sir flat cable nameing done and one 901 internet cable check and nameing done display issue pending		01-07-2022 10:07:07	Ravi Rajbhar	New		-	01-07-2022 10:06:53	Ravi Rajbhar	New		-	01-07-2022 10:06:33	Ravi Rajbhar	New		-
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Previous Complain History :	Date Time	Technician Name	Remark
	28-06-2022 09:28:16	Ravi Rajbhar	one camera issue resolved only camera stand broken and temporary ok working and a 1404 cable missing flat to system b wing 1401 door lock
	03-06-2022 12:14:46	Atique Salmani	4 cameras angel settings done and one camera reconnection done becoz camer menu coming on screen and which one cameras not connected showing no vedeo hide this also all working ok. and one camer installation done given by kalpesh sir becoz it's a b wing dvr end camera so changed camera angel set all working ok.