




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE5811																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9833857590																								
Technician Name :	Ravi Rajbhar		Technician Mobile :	8080922965																					
Ticket Type :	Complain	Date & Time :	28-06-2022 09:28:16																						
Vendor Details :																									
Company Name/Client Name :	Kiran Tower	Customer's Mobile :	9833857590	Name :	Kalpesh Sir																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	30-06-2020 12:00:00		Type :	Non-Comprehensive																					
Product Name :	cCTV-Intercom																								
Complain :	1 camera issue and intercom issue																								
Technician Comment :	one camera issue resolved only camera stand broken and temporary ok working and a 1404 cable missing flat to system b wing 1401 door lock																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	one camera issue resolved only camera stand broken and temporary ok working and a 1404 cable missing flat to system b wing 1401 door lock																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>28-06-2022 10:30:51</td><td>Ravi Rajbhar</td><td>Completed</td><td>one camera issue resolved only camera stand broken and temporary ok working and a 1404 cable missing flat to system b wing 1401 door lock</td><td></td></tr><tr><td>28-06-2022 09:28:35</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>28-06-2022 09:28:16</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	28-06-2022 10:30:51	Ravi Rajbhar	Completed	one camera issue resolved only camera stand broken and temporary ok working and a 1404 cable missing flat to system b wing 1401 door lock		28-06-2022 09:28:35	Ravi Rajbhar	New		-	28-06-2022 09:28:16	Ravi Rajbhar	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>03-06-2022 12:14:46</td><td>Atique Salmani</td><td>4 cameras angel settings done and one camera reconnection done becoz camer menu coming on screen and which one cameras not connected showing no vedeo hide this also all working ok. and one camer installation done given by kalpesh sir becoz it's a b wing dvr end camera so changed camera angel set all working ok.</td></tr><tr><td>30-05-2022 12:19:16</td><td>Siddhesh Chavan</td><td>many port folty in system level ext. card isus countinue hold music in system port</td></tr></tbody></table>					Date Time	Technician Name	Remark	03-06-2022 12:14:46	Atique Salmani	4 cameras angel settings done and one camera reconnection done becoz camer menu coming on screen and which one cameras not connected showing no vedeo hide this also all working ok. and one camer installation done given by kalpesh sir becoz it's a b wing dvr end camera so changed camera angel set all working ok.	30-05-2022 12:19:16	Siddhesh Chavan	many port folty in system level ext. card isus countinue hold music in system port											
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