




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE5637																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9833857590																								
Technician Name :	Atique Salmani		Technician Mobile :	8080922984																					
Ticket Type :	Complain	Date & Time :	03-06-2022 12:14:46																						
Vendor Details :																									
Company Name/Client Name :	Kiran Tower	Customer's Mobile :	9833857590	Name :	Kalpesh Sir																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	30-06-2020 12:00:00		Type :	Non-Comprehensive																					
Product Name :	CCTV																								
Complain :	need to do angle set																								
Technician Comment :	4 cameras angel settings done and one camera reconnection done becoz camer menu coming on screen and which one cameras not connected showing no vedeo hide this also all working ok. and one camer installation done given by kalpesh sir becoz it's a b wing dvr end camera so changed camera angel set all working ok.																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	4 cameras angel settings done and one camera reconnection done becoz camer menu coming on screen and which one cameras not connected showing no vedeo hide this also all working ok. and one camer installation done given by kalpesh sir becoz it's a b wing dvr end camera so changed camera angel set all working ok.																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>03-06-2022 04:41:35</td><td>Atique Salmani</td><td>Completed</td><td>4 cameras angel settings done and one camera reconnection done becoz camer menu coming on screen and which one cameras not connected showing no vedeo hide this also all working ok. and one camer installation done given by kalpesh sir becoz it's a b wing dvr end camera so changed camera angel set all working ok.</td><td></td></tr><tr><td>03-06-2022 12:15:17</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>03-06-2022 12:14:46</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	03-06-2022 04:41:35	Atique Salmani	Completed	4 cameras angel settings done and one camera reconnection done becoz camer menu coming on screen and which one cameras not connected showing no vedeo hide this also all working ok. and one camer installation done given by kalpesh sir becoz it's a b wing dvr end camera so changed camera angel set all working ok.		03-06-2022 12:15:17	Atique Salmani	New		-	03-06-2022 12:14:46	Atique Salmani	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	30-05-2022 12:19:16	Siddhesh Chavan	many port folty in system level ext. card isus countinue hold music in system port
	30-05-2022 10:00:29	Javed Bhaldar	flat level to loby junction level cable tress and reconnecting done line ok phone folty not working properly phone B-403 clint sign 9820290893