




# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE5595</b> |   |   |  |   |             |           |                 |        |                     |               |  |                     |                |  |   |                     |               |     |  |   |                     |               |     |  |   |
|--|---|---|--|---|-------------|-----------|-----------------|--------|---------------------|---------------|--|---------------------|----------------|--|---|---------------------|---------------|-----|--|---|---------------------|---------------|-----|--|---|
| <b>Priority :</b>                      | Low   |   |  |   |             |           |                 |        |                     |               |  |                     |                |  |   |                     |               |     |  |   |                     |               |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria  |   |  |   |             |           |                 |        |                     |               |  |                     |                |  |   |                     |               |     |  |   |                     |               |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9833857590  |   |  |   |             |           |                 |        |                     |               |  |                     |                |  |   |                     |               |     |  |   |                     |               |     |  |   |
| <b>Technician Name :</b>               | Javed Bhaldar   |   | <b>Technician Mobile :</b>   | 9082348767  |             |           |                 |        |                     |               |  |                     |                |  |   |                     |               |     |  |   |                     |               |     |  |   |
| <b>Ticket Type :</b>                   | Complain  | <b>Date &amp; Time :</b>  | 30-05-2022 10:00:29  |   |             |           |                 |        |                     |               |  |                     |                |  |   |                     |               |     |  |   |                     |               |     |  |   |
| <b>Vendor Details :</b>                |   |   |  |   |             |           |                 |        |                     |               |  |                     |                |  |   |                     |               |     |  |   |                     |               |     |  |   |
| Company Name/Client Name :             | Kiran Tower   | Customer's Mobile :   | 9833857590   | Name :  | Kalpesh Sir |           |                 |        |                     |               |  |                     |                |  |   |                     |               |     |  |   |                     |               |     |  |   |
| <b>Address :</b>                       |   |   |  |   |             |           |                 |        |                     |               |  |                     |                |  |   |                     |               |     |  |   |                     |               |     |  |   |
| Mumbai , , , , Maharashtra             |   |   |  |   |             |           |                 |        |                     |               |  |                     |                |  |   |                     |               |     |  |   |                     |               |     |  |   |
| <b>AMC Details :</b>                   |   |   |  |   |             |           |                 |        |                     |               |  |                     |                |  |   |                     |               |     |  |   |                     |               |     |  |   |
| Expiry Date :                          | 30-06-2020 12:00:00   |   | Type :   | Non-Comprehensive   |             |           |                 |        |                     |               |  |                     |                |  |   |                     |               |     |  |   |                     |               |     |  |   |
| <b>Product Name :</b>                  | Intercom  |   |  |   |             |           |                 |        |                     |               |  |                     |                |  |   |                     |               |     |  |   |                     |               |     |  |   |
| <b>Complain :</b>                      | b wing flat no 403 intercom issue   |   |  |   |             |           |                 |        |                     |               |  |                     |                |  |   |                     |               |     |  |   |                     |               |     |  |   |
| <b>Technician Comment :</b>            | flat level to loby junction level cable tress and reconnecting done line ok phone folty not working properly phone B-403 clint sign 9820290893  |   |  |   |             |           |                 |        |                     |               |  |                     |                |  |   |                     |               |     |  |   |                     |               |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria  |   |  |   |             |           |                 |        |                     |               |  |                     |                |  |   |                     |               |     |  |   |                     |               |     |  |   |
| <b>Remark :</b>                        | flat level to loby junction level cable tress and reconnecting done line ok phone folty not working properly phone B-403 clint sign 9820290893  |   |  |   |             |           |                 |        |                     |               |  |                     |                |  |   |                     |               |     |  |   |                     |               |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>30-05-2022 10:32:14</td><td>Javed Bhaldar</td><td>Completed</td><td>flat level to loby junction level cable tress and reconnecting done line ok phone folty not working properly phone B-403 clint sign 9820290893</td><td></td></tr><tr><td>30-05-2022 10:00:44</td><td>Javed Bhaldar</td><td>New</td><td></td><td>-</td></tr><tr><td>30-05-2022 10:00:29</td><td>Javed Bhaldar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |   |  |   |             | Date Time | Technician Name | Status | Remark              | Sign          | 30-05-2022 10:32:14  | Javed Bhaldar       | Completed      | flat level to loby junction level cable tress and reconnecting done line ok phone folty not working properly phone B-403 clint sign 9820290893 |  | 30-05-2022 10:00:44 | Javed Bhaldar | New |  | - | 30-05-2022 10:00:29 | Javed Bhaldar | New |  | - |
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| 30-05-2022 10:00:29                    | Javed Bhaldar   | New   |  | -   |             |           |                 |        |                     |               |  |                     |                |  |   |                     |               |     |  |   |                     |               |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>30-05-2022 12:19:16</td><td>Javed Bhaldar</td><td>many port folty in system level ext. card isus countinue hold music in system port</td></tr><tr><td>18-05-2022 01:30:31</td><td>Atique Salmani</td><td>check boath wing cable from ground duct to tarrece marking and also shown to kailash bhai boath cable .</td></tr></tbody></table>   |   |  |   |             | Date Time | Technician Name | Remark | 30-05-2022 12:19:16 | Javed Bhaldar | many port folty in system level ext. card isus countinue hold music in system port | 18-05-2022 01:30:31 | Atique Salmani | check boath wing cable from ground duct to tarrece marking and also shown to kailash bhai boath cable .  |   |                     |               |     |  |   |                     |               |     |  |   |
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