

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE4925</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                                       |                                                                     |                                                                                       |             |           |                 |        |                     |              |                                                                |                     |                |                                                                                                                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
|----------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------|---------------------------------------------------------------------------------------|-------------|-----------|-----------------|--------|---------------------|--------------|----------------------------------------------------------------|---------------------|----------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                                                       |                                                                     |                                                                                       |             |           |                 |        |                     |              |                                                                |                     |                |                                                                                                                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                       |                                                                     |                                                                                       |             |           |                 |        |                     |              |                                                                |                     |                |                                                                                                                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9833857590                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                       |                                                                     |                                                                                       |             |           |                 |        |                     |              |                                                                |                     |                |                                                                                                                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Name :</b>               | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                                                                       | <b>Technician Mobile :</b>                                          | 8080922965                                                                            |             |           |                 |        |                     |              |                                                                |                     |                |                                                                                                                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | <b>Date &amp; Time :</b>                                                                                                                                                              | 03-03-2022 10:19:07                                                 |                                                                                       |             |           |                 |        |                     |              |                                                                |                     |                |                                                                                                                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                                       |                                                                     |                                                                                       |             |           |                 |        |                     |              |                                                                |                     |                |                                                                                                                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Company Name/Client Name :</b>      | Kiran Tower                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | <b>Customer's Mobile :</b>                                                                                                                                                            | 9833857590                                                          | <b>Name :</b>                                                                         | Kalpesh Sir |           |                 |        |                     |              |                                                                |                     |                |                                                                                                                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                                       |                                                                     |                                                                                       |             |           |                 |        |                     |              |                                                                |                     |                |                                                                                                                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                                       |                                                                     |                                                                                       |             |           |                 |        |                     |              |                                                                |                     |                |                                                                                                                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                                       |                                                                     |                                                                                       |             |           |                 |        |                     |              |                                                                |                     |                |                                                                                                                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Expiry Date :</b>                   | 30-06-2020 12:00:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                                                       | <b>Type :</b>                                                       | Non-Comprehensive                                                                     |             |           |                 |        |                     |              |                                                                |                     |                |                                                                                                                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Product Name :</b>                  | Intercom                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                                                                       |                                                                     |                                                                                       |             |           |                 |        |                     |              |                                                                |                     |                |                                                                                                                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain :</b>                      | security phone issue need to install new phone                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                                                                       |                                                                     |                                                                                       |             |           |                 |        |                     |              |                                                                |                     |                |                                                                                                                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Comment :</b>            | main gate security tebla new instrument install and ok working done                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                                                       |                                                                     |                                                                                       |             |           |                 |        |                     |              |                                                                |                     |                |                                                                                                                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                                                                       |                                                                     |                                                                                       |             |           |                 |        |                     |              |                                                                |                     |                |                                                                                                                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Remark :</b>                        | main gate security tebla new instrument install and ok working done                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                                                       |                                                                     |                                                                                       |             |           |                 |        |                     |              |                                                                |                     |                |                                                                                                                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>03-03-2022 12:14:00</td><td>Ravi Rajbhar</td><td>Completed</td><td>main gate security tebla new instrument install and ok working done</td><td></td></tr><tr><td>03-03-2022 10:20:57</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>03-03-2022 10:19:07</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                                                                                                       |                                                                     |                                                                                       |             | Date Time | Technician Name | Status | Remark              | Sign         | 03-03-2022 12:14:00                                            | Ravi Rajbhar        | Completed      | main gate security tebla new instrument install and ok working done                                                                                                                   |  | 03-03-2022 10:20:57 | Ravi Rajbhar | New |  | - | 03-03-2022 10:19:07 | Ravi Rajbhar | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Status                                                                                                                                                                                | Remark                                                              | Sign                                                                                  |             |           |                 |        |                     |              |                                                                |                     |                |                                                                                                                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 03-03-2022 12:14:00                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Completed                                                                                                                                                                             | main gate security tebla new instrument install and ok working done |  |             |           |                 |        |                     |              |                                                                |                     |                |                                                                                                                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 03-03-2022 10:20:57                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | New                                                                                                                                                                                   |                                                                     | -                                                                                     |             |           |                 |        |                     |              |                                                                |                     |                |                                                                                                                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 03-03-2022 10:19:07                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | New                                                                                                                                                                                   |                                                                     | -                                                                                     |             |           |                 |        |                     |              |                                                                |                     |                |                                                                                                                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>03-03-2022 10:20:40</td><td>Ravi Rajbhar</td><td>intercom issue resolved need to cable change next complain 202</td></tr><tr><td>11-02-2022 02:52:53</td><td>Neeraj Chauhan</td><td>1 internet cabling and 1 intercom cabling and 1 crone module install and 404 line in doct OK. and pmm report making done . cable checking pending. and lan wire 2 side crimping done.</td></tr></tbody></table>                                                                          |                                                                                                                                                                                       |                                                                     |                                                                                       |             | Date Time | Technician Name | Remark | 03-03-2022 10:20:40 | Ravi Rajbhar | intercom issue resolved need to cable change next complain 202 | 11-02-2022 02:52:53 | Neeraj Chauhan | 1 internet cabling and 1 intercom cabling and 1 crone module install and 404 line in doct OK. and pmm report making done . cable checking pending. and lan wire 2 side crimping done. |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Remark                                                                                                                                                                                |                                                                     |                                                                                       |             |           |                 |        |                     |              |                                                                |                     |                |                                                                                                                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 03-03-2022 10:20:40                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | intercom issue resolved need to cable change next complain 202                                                                                                                        |                                                                     |                                                                                       |             |           |                 |        |                     |              |                                                                |                     |                |                                                                                                                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 11-02-2022 02:52:53                    | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | 1 internet cabling and 1 intercom cabling and 1 crone module install and 404 line in doct OK. and pmm report making done . cable checking pending. and lan wire 2 side crimping done. |                                                                     |                                                                                       |             |           |                 |        |                     |              |                                                                |                     |                |                                                                                                                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |