

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE4573</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                                                       |                                                                                                                       |                                                                                       |             |           |                 |        |                     |                |                                                                                                                                                                                       |                     |                |                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |              |                                                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
|----------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|-------------|-----------|-----------------|--------|---------------------|----------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|----------------|-------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|---------------------|--------------|-----|--|---|---------------------|--------------|--------------|-----------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                                                                       |                                                                                                                       |                                                                                       |             |           |                 |        |                     |                |                                                                                                                                                                                       |                     |                |                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |              |                                                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                                                                       |                                                                                                                       |                                                                                       |             |           |                 |        |                     |                |                                                                                                                                                                                       |                     |                |                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |              |                                                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9833857590                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                       |                                                                                                                       |                                                                                       |             |           |                 |        |                     |                |                                                                                                                                                                                       |                     |                |                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |              |                                                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Name :</b>               | Chandan Yadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                                                                       | <b>Technician Mobile :</b>                                                                                            | 9833262842                                                                            |             |           |                 |        |                     |                |                                                                                                                                                                                       |                     |                |                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |              |                                                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | <b>Date &amp; Time :</b>                                                                                                                                                              | 13-01-2022 12:55:25                                                                                                   |                                                                                       |             |           |                 |        |                     |                |                                                                                                                                                                                       |                     |                |                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |              |                                                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                                                       |                                                                                                                       |                                                                                       |             |           |                 |        |                     |                |                                                                                                                                                                                       |                     |                |                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |              |                                                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Company Name/Client Name :             | Kiran Tower                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Customer's Mobile :                                                                                                                                                                   | 9833857590                                                                                                            | Name :                                                                                | Kalpesh Sir |           |                 |        |                     |                |                                                                                                                                                                                       |                     |                |                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |              |                                                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                                                       |                                                                                                                       |                                                                                       |             |           |                 |        |                     |                |                                                                                                                                                                                       |                     |                |                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |              |                                                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                                                       |                                                                                                                       |                                                                                       |             |           |                 |        |                     |                |                                                                                                                                                                                       |                     |                |                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |              |                                                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                                                       |                                                                                                                       |                                                                                       |             |           |                 |        |                     |                |                                                                                                                                                                                       |                     |                |                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |              |                                                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Expiry Date :                          | 30-06-2020 12:00:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                                                                       | Type :                                                                                                                | Non-Comprehensive                                                                     |             |           |                 |        |                     |                |                                                                                                                                                                                       |                     |                |                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |              |                                                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Product Name :</b>                  | Intercom                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                                       |                                                                                                                       |                                                                                       |             |           |                 |        |                     |                |                                                                                                                                                                                       |                     |                |                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |              |                                                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain :</b>                      | B-1303, A-304, b-404 intercom issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                                                                       |                                                                                                                       |                                                                                       |             |           |                 |        |                     |                |                                                                                                                                                                                       |                     |                |                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |              |                                                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Comment :</b>            | b 1303 working ok                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                                       |                                                                                                                       |                                                                                       |             |           |                 |        |                     |                |                                                                                                                                                                                       |                     |                |                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |              |                                                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                                       |                                                                                                                       |                                                                                       |             |           |                 |        |                     |                |                                                                                                                                                                                       |                     |                |                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |              |                                                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Remark :</b>                        | b 1303 working ok                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                                       |                                                                                                                       |                                                                                       |             |           |                 |        |                     |                |                                                                                                                                                                                       |                     |                |                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |              |                                                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>14-01-2022 02:25:39</td><td>ChandanYadav</td><td>Completed</td><td>b 1303 working ok</td><td></td></tr><tr><td>14-01-2022 11:40:53</td><td>ChandanYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>14-01-2022 11:40:41</td><td>ChandanYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>13-01-2022 04:30:09</td><td>ChandanYadav</td><td>Work Pending</td><td>A wing 304 line ok<br/>reconnection B wing<br/>1303 line issue pending<br/>B wing 404 cable issue =<br/>9619888715 Khanna</td><td></td></tr><tr><td>13-01-2022 12:55:40</td><td>ChandanYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>13-01-2022 12:55:25</td><td>ChandanYadav</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                                                                                                       |                                                                                                                       |                                                                                       |             | Date Time | Technician Name | Status | Remark              | Sign           | 14-01-2022 02:25:39                                                                                                                                                                   | ChandanYadav        | Completed      | b 1303 working ok |  | 14-01-2022 11:40:53 | ChandanYadav | New |  | - | 14-01-2022 11:40:41 | ChandanYadav | New |  | - | 13-01-2022 04:30:09 | ChandanYadav | Work Pending | A wing 304 line ok<br>reconnection B wing<br>1303 line issue pending<br>B wing 404 cable issue =<br>9619888715 Khanna |  | 13-01-2022 12:55:40 | ChandanYadav | New |  | - | 13-01-2022 12:55:25 | ChandanYadav | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Status                                                                                                                                                                                | Remark                                                                                                                | Sign                                                                                  |             |           |                 |        |                     |                |                                                                                                                                                                                       |                     |                |                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |              |                                                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 14-01-2022 02:25:39                    | ChandanYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Completed                                                                                                                                                                             | b 1303 working ok                                                                                                     |  |             |           |                 |        |                     |                |                                                                                                                                                                                       |                     |                |                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |              |                                                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 14-01-2022 11:40:53                    | ChandanYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | New                                                                                                                                                                                   |                                                                                                                       | -                                                                                     |             |           |                 |        |                     |                |                                                                                                                                                                                       |                     |                |                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |              |                                                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 14-01-2022 11:40:41                    | ChandanYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | New                                                                                                                                                                                   |                                                                                                                       | -                                                                                     |             |           |                 |        |                     |                |                                                                                                                                                                                       |                     |                |                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |              |                                                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 13-01-2022 04:30:09                    | ChandanYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Work Pending                                                                                                                                                                          | A wing 304 line ok<br>reconnection B wing<br>1303 line issue pending<br>B wing 404 cable issue =<br>9619888715 Khanna |  |             |           |                 |        |                     |                |                                                                                                                                                                                       |                     |                |                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |              |                                                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 13-01-2022 12:55:40                    | ChandanYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | New                                                                                                                                                                                   |                                                                                                                       | -                                                                                     |             |           |                 |        |                     |                |                                                                                                                                                                                       |                     |                |                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |              |                                                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 13-01-2022 12:55:25                    | ChandanYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | New                                                                                                                                                                                   |                                                                                                                       | -                                                                                     |             |           |                 |        |                     |                |                                                                                                                                                                                       |                     |                |                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |              |                                                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>11-02-2022 02:52:53</td><td>Neeraj Chauhan</td><td>1 internet cabling and 1 intercom cabling and 1 crone module install and 404 line in doct OK. and pmm report making done . cable checking pending. and lan wire 2 side crimping done.</td></tr><tr><td>11-02-2022 02:49:55</td><td>Neeraj Chauhan</td><td>CCTV ppm done.</td></tr></tbody></table>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                                                       |                                                                                                                       |                                                                                       |             | Date Time | Technician Name | Remark | 11-02-2022 02:52:53 | Neeraj Chauhan | 1 internet cabling and 1 intercom cabling and 1 crone module install and 404 line in doct OK. and pmm report making done . cable checking pending. and lan wire 2 side crimping done. | 11-02-2022 02:49:55 | Neeraj Chauhan | CCTV ppm done.    |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |              |                                                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Remark                                                                                                                                                                                |                                                                                                                       |                                                                                       |             |           |                 |        |                     |                |                                                                                                                                                                                       |                     |                |                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |              |                                                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 11-02-2022 02:52:53                    | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | 1 internet cabling and 1 intercom cabling and 1 crone module install and 404 line in doct OK. and pmm report making done . cable checking pending. and lan wire 2 side crimping done. |                                                                                                                       |                                                                                       |             |           |                 |        |                     |                |                                                                                                                                                                                       |                     |                |                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |              |                                                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 11-02-2022 02:49:55                    | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | CCTV ppm done.                                                                                                                                                                        |                                                                                                                       |                                                                                       |             |           |                 |        |                     |                |                                                                                                                                                                                       |                     |                |                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |              |                                                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |