




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE3766																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9833857590																								
Technician Name :	Shiva Meena		Technician Mobile :	7489567735																					
Ticket Type :	Complain	Date & Time :	02-09-2021 11:54:44																						
Vendor Details :																									
Company Name/Client Name :	Kiran Tower	Customer's Mobile :	9833857590	Name :	Kalpesh Sir																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	30-06-2020 12:00:00		Type :	Non-Comprehensive																					
Product Name :	Intercom																								
Complain :	b-704 intercom issue & installation of new phone 550/-charges																								
Technician Comment :	1 camera agal settings done and phon handover done																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	1 camera agal settings done and phon handover done																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>03-09-2021 09:04:17</td><td>Shiva Meena</td><td>Completed</td><td>1 camera agal settings done and phon handover done</td><td></td></tr><tr><td>02-09-2021 11:54:58</td><td>Shiva Meena</td><td>New</td><td></td><td>-</td></tr><tr><td>02-09-2021 11:54:44</td><td>Shiva Meena</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	03-09-2021 09:04:17	Shiva Meena	Completed	1 camera agal settings done and phon handover done		02-09-2021 11:54:58	Shiva Meena	New		-	02-09-2021 11:54:44	Shiva Meena	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>06-09-2021 10:17:23</td><td>Ravi Rajbhar</td><td>a wing TV viewing issue resolve a wing 1104 line issue resolved 1404 line issue resolved 304 line issue resolved and new phone required to client with cash collat 203 line issue resolved and new phone required to client with cash collat 904 line issue resolved and new phone required to client with cash collat 102 line issue resolved and new phone required to client with cash collat b wing 1303 line issue resolved and New phone required to client with cash collat 704 line issue resolved</td></tr><tr><td>14-08-2021 06:47:04</td><td>Atique Salmani</td><td>main gate camera angel settings done podium camera angel settings done b 704 intercom issue solve</td></tr></tbody></table>					Date Time	Technician Name	Remark	06-09-2021 10:17:23	Ravi Rajbhar	a wing TV viewing issue resolve a wing 1104 line issue resolved 1404 line issue resolved 304 line issue resolved and new phone required to client with cash collat 203 line issue resolved and new phone required to client with cash collat 904 line issue resolved and new phone required to client with cash collat 102 line issue resolved and new phone required to client with cash collat b wing 1303 line issue resolved and New phone required to client with cash collat 704 line issue resolved	14-08-2021 06:47:04	Atique Salmani	main gate camera angel settings done podium camera angel settings done b 704 intercom issue solve											
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