


Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE3621					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9833857590				
Technician Name :	Ravi Rajbhar		Technician Mobile :	8080922965	
Ticket Type :	New Installation	Date & Time :	12-08-2021 02:12:28		
Vendor Details :					
Company Name/Client Name :	Kiran Tower CHS	Customer's Mobile :	9833857590	Name :	Kalpesh Sir
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	30-06-2020 12:00:00		Type :	Non-Comprehensive	
Product Name :	CCTV				
Complain :	Install New DVR in Office 1 main gate camera angle setting b/702 cabling for intercom				
Technician Comment :	b wing ground floor juction to 14th floor duct new cabling done 50 meter b wing ground floor juction to 8 floor new cabling 28 meter total cable ues 78 meter camplenit resolved b wing - 1301/1302/1303 line ok instrument issue/702/704 a wing 1301 office no 801 hikvision 8 Ch DVR install with old DVR HDD and DVR frame rate bit rate 18/512 DVR password admin@123 DVR IP address 192.168.15.50 port 8003/83/554				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	b wing ground floor juction to 14th floor duct new cabling done 50 meter b wing ground floor juction to 8 floor new cabling 28 meter total cable ues 78 meter camplenit resolved b wing - 1301/1302/1303 line ok instrument issue/702/704 a wing 1301 office no 801 hikvision 8 Ch DVR install with old DVR HDD and DVR frame rate bit rate 18/512 DVR password admin@123 DVR IP address 192.168.15.50 port 8003/83/554				

Status History :	Date Time	Technician Name	Status	Remark	Sign
	12-08-2021 07:34:54	Ravi Rajbhar	Completed	b wing ground floor juction to 14th floor duct new cabling done 50 meter b wing ground floor juction to 8 floor new cabling 28 meter total cable ues 78 meter camplenit resolved b wing - 1301/1302/1303 line ok instrument issue/702/704 a wing 1301 office no 801 hikvision 8 Ch DVR install with old DVR HDD and DVR frame rate bit rate 18/512 DVR password admin@123 DVR IP address 192.168.15.50 port 8003/83/554	
	12-08-2021 06:43:38	Ravi Rajbhar	New		-
	12-08-2021 02:12:48	Ravi Rajbhar	New		-
	12-08-2021 02:12:28	Ravi Rajbhar	New		-
Previous Complain History :	Date Time	Technician Name	Remark		
	02-08-2023 05:11:58	Kalpesh SubhashGurav	B Wing Lift no.2 intercom issue solved Intercom line running in Duct flat to Duct cable not found		
	26-07-2023 10:03:17	Kalpesh SubhashGurav	B Wing Lift No. 1 Intercom Problem Solved. A And B Wing Both Lift Intercom Checking Done. A/ 1203 OK B/ 1205 OK		