

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support :** | **W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

|                                        |                                                                                                                                                        |                          |                            |                   |             |
|----------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------|----------------------------|-------------------|-------------|
| <b>Service Status Details : VE3552</b> |                                                                                                                                                        |                          |                            |                   |             |
| <b>Priority :</b>                      | Low                                                                                                                                                    |                          |                            |                   |             |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                 |                          |                            |                   |             |
| <b>Complaint Mob. No. :</b>            | 9833857590                                                                                                                                             |                          |                            |                   |             |
| <b>Technician Name :</b>               | Atique Salmani                                                                                                                                         |                          | <b>Technician Mobile :</b> | 8080922984        |             |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                               | <b>Date &amp; Time :</b> | 04-08-2021 11:21:18        |                   |             |
| <b>Vendor Details :</b>                |                                                                                                                                                        |                          |                            |                   |             |
| Company Name/Client Name :             | Kiran Tower CHS                                                                                                                                        | Customer's Mobile :      | 9833857590                 | Name :            | Kalpesh Sir |
| <b>Address :</b>                       |                                                                                                                                                        |                          |                            |                   |             |
| Mumbai , , , , Maharashtra             |                                                                                                                                                        |                          |                            |                   |             |
| <b>AMC Details :</b>                   |                                                                                                                                                        |                          |                            |                   |             |
| Expiry Date :                          | 30-06-2020 12:00:00                                                                                                                                    |                          | Type :                     | Non-Comprehensive |             |
| <b>Product Name :</b>                  | Intercom                                                                                                                                               |                          |                            |                   |             |
| <b>Complain :</b>                      | intercom issue in 2-3 flats                                                                                                                            |                          |                            |                   |             |
| <b>Technician Comment :</b>            | 2 camera terrece dismental becz some fabricatioion work going on..and camera hand over to janak ji and Kalpesh sir home lan crimping done working ok . |                          |                            |                   |             |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                               |                          |                            |                   |             |
| <b>Remark :</b>                        | 2 camera terrece dismental becz some fabricatioion work going on..and camera hand over to janak ji and Kalpesh sir home lan crimping done working ok . |                          |                            |                   |             |

| Status History :            | <table><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr><tr><td>09-08-2021<br/>06:20:59</td><td>Atique Salmani</td><td>Completed</td><td>2 camera terrece dismental becz some fabricatoion work going on..and camera hand over to janak ji and Kalpesh sir home lan crimping done working ok .</td><td></td></tr><tr><td>09-08-2021<br/>06:17:04</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>05-08-2021<br/>06:56:04</td><td>Atique Salmani</td><td>Work Pending</td><td>1301 lock 702 cable faulty from ground to flate need lay cable 30 /35 metr cable required .</td><td></td></tr><tr><td>05-08-2021<br/>05:24:04</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>04-08-2021<br/>02:47:17</td><td>Atique Salmani</td><td>Work Pending</td><td>b wing 203 cable check and line started and 702 need to cable check and 1301 lock</td><td></td></tr><tr><td>04-08-2021<br/>11:23:25</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>04-08-2021<br/>11:21:18</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></table> | Date Time                                                                                                       | Technician Name                                                                                   | Status                                                                                                                                                | Remark                                                                              | Sign                 | 09-08-2021<br>06:20:59                                                                            | Atique Salmani      | Completed            | 2 camera terrece dismental becz some fabricatoion work going on..and camera hand over to janak ji and Kalpesh sir home lan crimping done working ok . |  | 09-08-2021<br>06:17:04 | Atique Salmani | New |  | - | 05-08-2021<br>06:56:04 | Atique Salmani | Work Pending | 1301 lock 702 cable faulty from ground to flate need lay cable 30 /35 metr cable required . |  | 05-08-2021<br>05:24:04 | Atique Salmani | New |  | - | 04-08-2021<br>02:47:17 | Atique Salmani | Work Pending | b wing 203 cable check and line started and 702 need to cable check and 1301 lock |  | 04-08-2021<br>11:23:25 | Atique Salmani | New |  | - | 04-08-2021<br>11:21:18 | Atique Salmani | New |  | - |
|-----------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|----------------------|---------------------------------------------------------------------------------------------------|---------------------|----------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|------------------------|----------------|-----|--|---|------------------------|----------------|--------------|---------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|------------------------|----------------|-----|--|---|------------------------|----------------|--------------|-----------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|------------------------|----------------|-----|--|---|------------------------|----------------|-----|--|---|
|                             | Date Time                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Technician Name                                                                                                 | Status                                                                                            | Remark                                                                                                                                                | Sign                                                                                |                      |                                                                                                   |                     |                      |                                                                                                                                                       |                                                                                     |                        |                |     |  |   |                        |                |              |                                                                                             |                                                                                     |                        |                |     |  |   |                        |                |              |                                                                                   |                                                                                     |                        |                |     |  |   |                        |                |     |  |   |
|                             | 09-08-2021<br>06:20:59                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Atique Salmani                                                                                                  | Completed                                                                                         | 2 camera terrece dismental becz some fabricatoion work going on..and camera hand over to janak ji and Kalpesh sir home lan crimping done working ok . |  |                      |                                                                                                   |                     |                      |                                                                                                                                                       |                                                                                     |                        |                |     |  |   |                        |                |              |                                                                                             |                                                                                     |                        |                |     |  |   |                        |                |              |                                                                                   |                                                                                     |                        |                |     |  |   |                        |                |     |  |   |
|                             | 09-08-2021<br>06:17:04                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Atique Salmani                                                                                                  | New                                                                                               |                                                                                                                                                       | -                                                                                   |                      |                                                                                                   |                     |                      |                                                                                                                                                       |                                                                                     |                        |                |     |  |   |                        |                |              |                                                                                             |                                                                                     |                        |                |     |  |   |                        |                |              |                                                                                   |                                                                                     |                        |                |     |  |   |                        |                |     |  |   |
|                             | 05-08-2021<br>06:56:04                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Atique Salmani                                                                                                  | Work Pending                                                                                      | 1301 lock 702 cable faulty from ground to flate need lay cable 30 /35 metr cable required .                                                           |  |                      |                                                                                                   |                     |                      |                                                                                                                                                       |                                                                                     |                        |                |     |  |   |                        |                |              |                                                                                             |                                                                                     |                        |                |     |  |   |                        |                |              |                                                                                   |                                                                                     |                        |                |     |  |   |                        |                |     |  |   |
|                             | 05-08-2021<br>05:24:04                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Atique Salmani                                                                                                  | New                                                                                               |                                                                                                                                                       | -                                                                                   |                      |                                                                                                   |                     |                      |                                                                                                                                                       |                                                                                     |                        |                |     |  |   |                        |                |              |                                                                                             |                                                                                     |                        |                |     |  |   |                        |                |              |                                                                                   |                                                                                     |                        |                |     |  |   |                        |                |     |  |   |
|                             | 04-08-2021<br>02:47:17                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Atique Salmani                                                                                                  | Work Pending                                                                                      | b wing 203 cable check and line started and 702 need to cable check and 1301 lock                                                                     |  |                      |                                                                                                   |                     |                      |                                                                                                                                                       |                                                                                     |                        |                |     |  |   |                        |                |              |                                                                                             |                                                                                     |                        |                |     |  |   |                        |                |              |                                                                                   |                                                                                     |                        |                |     |  |   |                        |                |     |  |   |
|                             | 04-08-2021<br>11:23:25                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Atique Salmani                                                                                                  | New                                                                                               |                                                                                                                                                       | -                                                                                   |                      |                                                                                                   |                     |                      |                                                                                                                                                       |                                                                                     |                        |                |     |  |   |                        |                |              |                                                                                             |                                                                                     |                        |                |     |  |   |                        |                |              |                                                                                   |                                                                                     |                        |                |     |  |   |                        |                |     |  |   |
| 04-08-2021<br>11:21:18      | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | New                                                                                                             |                                                                                                   | -                                                                                                                                                     |                                                                                     |                      |                                                                                                   |                     |                      |                                                                                                                                                       |                                                                                     |                        |                |     |  |   |                        |                |              |                                                                                             |                                                                                     |                        |                |     |  |   |                        |                |              |                                                                                   |                                                                                     |                        |                |     |  |   |                        |                |     |  |   |
| Previous Complain History : | <table><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr><tr><td>02-08-2023 05:11:58</td><td>Kalpesh SubhashGurav</td><td>B Wing Lift no.2 intercom issue solved Intercom line running in Duct flat to Duct cable not found</td></tr><tr><td>26-07-2023 10:03:17</td><td>Kalpesh SubhashGurav</td><td>B Wing Lift No. 1 Intercom Problem Solved. A And B Wing Both Lift Intercom Checking Done. A/ 1203 OK B/ 1205 OK</td></tr></table>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Date Time                                                                                                       | Technician Name                                                                                   | Remark                                                                                                                                                | 02-08-2023 05:11:58                                                                 | Kalpesh SubhashGurav | B Wing Lift no.2 intercom issue solved Intercom line running in Duct flat to Duct cable not found | 26-07-2023 10:03:17 | Kalpesh SubhashGurav | B Wing Lift No. 1 Intercom Problem Solved. A And B Wing Both Lift Intercom Checking Done. A/ 1203 OK B/ 1205 OK                                       |                                                                                     |                        |                |     |  |   |                        |                |              |                                                                                             |                                                                                     |                        |                |     |  |   |                        |                |              |                                                                                   |                                                                                     |                        |                |     |  |   |                        |                |     |  |   |
|                             | Date Time                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Technician Name                                                                                                 | Remark                                                                                            |                                                                                                                                                       |                                                                                     |                      |                                                                                                   |                     |                      |                                                                                                                                                       |                                                                                     |                        |                |     |  |   |                        |                |              |                                                                                             |                                                                                     |                        |                |     |  |   |                        |                |              |                                                                                   |                                                                                     |                        |                |     |  |   |                        |                |     |  |   |
|                             | 02-08-2023 05:11:58                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Kalpesh SubhashGurav                                                                                            | B Wing Lift no.2 intercom issue solved Intercom line running in Duct flat to Duct cable not found |                                                                                                                                                       |                                                                                     |                      |                                                                                                   |                     |                      |                                                                                                                                                       |                                                                                     |                        |                |     |  |   |                        |                |              |                                                                                             |                                                                                     |                        |                |     |  |   |                        |                |              |                                                                                   |                                                                                     |                        |                |     |  |   |                        |                |     |  |   |
| 26-07-2023 10:03:17         | Kalpesh SubhashGurav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | B Wing Lift No. 1 Intercom Problem Solved. A And B Wing Both Lift Intercom Checking Done. A/ 1203 OK B/ 1205 OK |                                                                                                   |                                                                                                                                                       |                                                                                     |                      |                                                                                                   |                     |                      |                                                                                                                                                       |                                                                                     |                        |                |     |  |   |                        |                |              |                                                                                             |                                                                                     |                        |                |     |  |   |                        |                |              |                                                                                   |                                                                                     |                        |                |     |  |   |                        |                |     |  |   |