




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE3231 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|--|--|---|---|---|-------------|-----------|-----------------|--------|---------------------|----------------------|---|---------------------|----------------------|---|---|---------------------|--------------|-----|--|---|---------------------|--------------|-----|--|---|---------------------|--------------|-----|--|---|
| Priority : | Low | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Created By : | Admin - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Complaint Mob. No. : | 9833857590 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Name : | Ravi Rajbhar | | Technician Mobile : | 8080922965 | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Ticket Type : | Complain | Date & Time : | 12-06-2021 03:22:50 | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Vendor Details : | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Company Name/Client Name : | Kiran Tower CHS | Customer's Mobile : | 9833857590 | Name : | Kalpesh Sir | | | | | | | | | | | | | | | | | | | | | | | | | |
| Address : | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mumbai , , , , Maharashtra | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AMC Details : | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Expiry Date : | 30-06-2020 12:00:00 | | Type : | Non-Comprehensive | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Product Name : | Intercom | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain : | 2-3 flats intercom issue | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Comment : | b wing 1303 also ok working b wing 1302 line issue resolved a wing line resolved but instrument keypad issue and instrument remove and return office with check and duct side cable punching 1302 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Remark : | b wing 1303 also ok working b wing 1302 line issue resolved a wing line resolved but instrument keypad issue and instrument remove and return office with check and duct side cable punching 1302 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Status History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>12-06-2021 05:19:17</td><td>Ravi Rajbhar</td><td>Completed</td><td>b wing 1303 also ok working b wing 1302 line issue resolved a wing line resolved but instrument keypad issue and instrument remove and return office with check and duct side cable punching 1302</td><td></td></tr><tr><td>12-06-2021 03:23:12</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>12-06-2021 03:23:10</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>12-06-2021 03:22:51</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table> | | | | | Date Time | Technician Name | Status | Remark | Sign | 12-06-2021 05:19:17 | Ravi Rajbhar | Completed | b wing 1303 also ok working b wing 1302 line issue resolved a wing line resolved but instrument keypad issue and instrument remove and return office with check and duct side cable punching 1302 |  | 12-06-2021 03:23:12 | Ravi Rajbhar | New | | - | 12-06-2021 03:23:10 | Ravi Rajbhar | New | | - | 12-06-2021 03:22:51 | Ravi Rajbhar | New | | - |
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| 12-06-2021 03:22:51 | Ravi Rajbhar | New | | - | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Previous Complain History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>02-08-2023 05:11:58</td><td>Kalpesh SubhashGurav</td><td>B Wing Lift no.2 intercom issue solved Intercom line running in Duct flat to Duct cable not found</td></tr><tr><td>26-07-2023 10:03:17</td><td>Kalpesh SubhashGurav</td><td>B Wing Lift No. 1 Intercom Problem Solved. A And B Wing Both Lift Intercom Checking Done. A/ 1203 OK B/ 1205 OK</td></tr></tbody></table> | | | | | Date Time | Technician Name | Remark | 02-08-2023 05:11:58 | Kalpesh SubhashGurav | B Wing Lift no.2 intercom issue solved Intercom line running in Duct flat to Duct cable not found | 26-07-2023 10:03:17 | Kalpesh SubhashGurav | B Wing Lift No. 1 Intercom Problem Solved. A And B Wing Both Lift Intercom Checking Done. A/ 1203 OK B/ 1205 OK | | | | | | | | | | | | | | | | |
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