




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE3142 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|--|---|---|---|---|-------------|-----------|-----------------|--------|---------------------|----------------------|---|---------------------|-------------|---|---|---------------------|-------------|--------------|---|---|---------------------|-------------|-----|--|---|---------------------|-------------|-----|--|---|
| Priority : | Low | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Created By : | Admin - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Complaint Mob. No. : | 9833857590 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Name : | Yogesh Desai | | Technician Mobile : | 8080922963 | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Ticket Type : | Complain | Date & Time : | 27-05-2021 11:41:48 | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Vendor Details : | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Company Name/Client Name : | Kiran Tower CHS | Customer's Mobile : | 9833857590 | Name : | Kalpesh Sir | | | | | | | | | | | | | | | | | | | | | | | | | |
| Address : | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mumbai , , , , Maharashtra | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AMC Details : | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Expiry Date : | 30-06-2020 12:00:00 | | Type : | Non-Comprehensive | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Product Name : | CCTV | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain : | some cameras no video and intercom issue in 1 flat | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Comment : | 2 camera no video issue resolved and 5 camera angle satting done and b wing 901 904 intercom issue resolved and 2 camera disconnected pending | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Remark : | 2 camera no video issue resolved and 5 camera angle satting done and b wing 901 904 intercom issue resolved and 2 camera disconnected pending | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Status History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>03-06-2021 10:43:39</td><td>YogeshDesai</td><td>New</td><td></td><td>-</td></tr><tr><td>27-05-2021 06:41:50</td><td>YogeshDesai</td><td>Work Pending</td><td>2 camera no video issue resolved and 5 camera angle satting done and b wing 901 904 intercom issue resolved and 2 camera disconnected pending</td><td></td></tr><tr><td>27-05-2021 11:44:42</td><td>YogeshDesai</td><td>New</td><td></td><td>-</td></tr><tr><td>27-05-2021 11:41:48</td><td>YogeshDesai</td><td>New</td><td></td><td>-</td></tr></tbody></table> | | | | | Date Time | Technician Name | Status | Remark | Sign | 03-06-2021 10:43:39 | YogeshDesai | New | | - | 27-05-2021 06:41:50 | YogeshDesai | Work Pending | 2 camera no video issue resolved and 5 camera angle satting done and b wing 901 904 intercom issue resolved and 2 camera disconnected pending |  | 27-05-2021 11:44:42 | YogeshDesai | New | | - | 27-05-2021 11:41:48 | YogeshDesai | New | | - |
| Date Time | Technician Name | Status | Remark | Sign | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 03-06-2021 10:43:39 | YogeshDesai | New | | - | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 27-05-2021 06:41:50 | YogeshDesai | Work Pending | 2 camera no video issue resolved and 5 camera angle satting done and b wing 901 904 intercom issue resolved and 2 camera disconnected pending |  | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 27-05-2021 11:44:42 | YogeshDesai | New | | - | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 27-05-2021 11:41:48 | YogeshDesai | New | | - | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Previous Complain History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>26-07-2023 10:03:17</td><td>Kalpesh SubhashGurav</td><td>B Wing Lift No. 1 Intercom Problem Solved. A And B Wing Both Lift Intercom Checking Done. A/ 1203 OK B/ 1205 OK</td></tr><tr><td>24-06-2023 11:22:46</td><td>DilshadKhan</td><td>1 camera ka angle setting issu Resolved and solve 8 floor office ka door lock issu Resolved and solve</td></tr></tbody></table> | | | | | Date Time | Technician Name | Remark | 26-07-2023 10:03:17 | Kalpesh SubhashGurav | B Wing Lift No. 1 Intercom Problem Solved. A And B Wing Both Lift Intercom Checking Done. A/ 1203 OK B/ 1205 OK | 24-06-2023 11:22:46 | DilshadKhan | 1 camera ka angle setting issu Resolved and solve 8 floor office ka door lock issu Resolved and solve | | | | | | | | | | | | | | | | |
| Date Time | Technician Name | Remark | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 26-07-2023 10:03:17 | Kalpesh SubhashGurav | B Wing Lift No. 1 Intercom Problem Solved. A And B Wing Both Lift Intercom Checking Done. A/ 1203 OK B/ 1205 OK | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 24-06-2023 11:22:46 | DilshadKhan | 1 camera ka angle setting issu Resolved and solve 8 floor office ka door lock issu Resolved and solve | | | | | | | | | | | | | | | | | | | | | | | | | | | | |