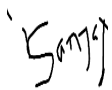
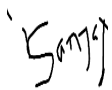
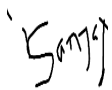


# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE15779</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                      |                                                                                                          |                                                                                       |             |           |                 |        |                     |              |                     |                     |                |                                                                                                          |                                                                                       |                     |            |     |  |   |
|-----------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|-------------|-----------|-----------------|--------|---------------------|--------------|---------------------|---------------------|----------------|----------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                      |                                                                                                          |                                                                                       |             |           |                 |        |                     |              |                     |                     |                |                                                                                                          |                                                                                       |                     |            |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                      |                                                                                                          |                                                                                       |             |           |                 |        |                     |              |                     |                     |                |                                                                                                          |                                                                                       |                     |            |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9867709139                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                      |                                                                                                          |                                                                                       |             |           |                 |        |                     |              |                     |                     |                |                                                                                                          |                                                                                       |                     |            |     |  |   |
| <b>Technician Name :</b>                | Maroof Raza                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                      | <b>Technician Mobile :</b>                                                                               | 7761863562                                                                            |             |           |                 |        |                     |              |                     |                     |                |                                                                                                          |                                                                                       |                     |            |     |  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | <b>Date &amp; Time :</b>                                             | 12-09-2025 10:50:25                                                                                      |                                                                                       |             |           |                 |        |                     |              |                     |                     |                |                                                                                                          |                                                                                       |                     |            |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                      |                                                                                                          |                                                                                       |             |           |                 |        |                     |              |                     |                     |                |                                                                                                          |                                                                                       |                     |            |     |  |   |
| <b>Company Name/Client Name :</b>       | Rahul International School CBSE Nalasopara West                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | <b>Customer's Mobile :</b>                                           | 9867709139                                                                                               | <b>Name :</b>                                                                         | Kalpesh Sir |           |                 |        |                     |              |                     |                     |                |                                                                                                          |                                                                                       |                     |            |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                      |                                                                                                          |                                                                                       |             |           |                 |        |                     |              |                     |                     |                |                                                                                                          |                                                                                       |                     |            |     |  |   |
| Mumbai , , , , Maharashtra              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                      |                                                                                                          |                                                                                       |             |           |                 |        |                     |              |                     |                     |                |                                                                                                          |                                                                                       |                     |            |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                      |                                                                                                          |                                                                                       |             |           |                 |        |                     |              |                     |                     |                |                                                                                                          |                                                                                       |                     |            |     |  |   |
| <b>Expiry Date :</b>                    | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                      | <b>Type :</b>                                                                                            |                                                                                       |             |           |                 |        |                     |              |                     |                     |                |                                                                                                          |                                                                                       |                     |            |     |  |   |
| <b>Product Name :</b>                   | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                      |                                                                                                          |                                                                                       |             |           |                 |        |                     |              |                     |                     |                |                                                                                                          |                                                                                       |                     |            |     |  |   |
| <b>Complain :</b>                       | FOR MAIN BUILDING 1)Facing visibility issue in 02 camera view of Block No 304 of 3rd Floor & Block No 402 of 4th floor 2)2 & 4 floor cameras are not working. ( Showing off line) PRE PRIMARY BUILDING 3)Need to install the CCTV app in mobile                                                                                                                                                                                                                                                                             |                                                                      |                                                                                                          |                                                                                       |             |           |                 |        |                     |              |                     |                     |                |                                                                                                          |                                                                                       |                     |            |     |  |   |
| <b>Technician Comment :</b>             | RIS CBSE 2 camera colours lineing problem One 8 port poe switch faulty RIS CBSE primary hard disk faulty                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                      |                                                                                                          |                                                                                       |             |           |                 |        |                     |              |                     |                     |                |                                                                                                          |                                                                                       |                     |            |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                      |                                                                                                          |                                                                                       |             |           |                 |        |                     |              |                     |                     |                |                                                                                                          |                                                                                       |                     |            |     |  |   |
| <b>Remark :</b>                         | RIS CBSE 2 camera colours lineing problem One 8 port poe switch faulty RIS CBSE primary hard disk faulty                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                      |                                                                                                          |                                                                                       |             |           |                 |        |                     |              |                     |                     |                |                                                                                                          |                                                                                       |                     |            |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>12-09-2025 05:04:40</td><td>MaroofRaza</td><td>Completed</td><td>RIS CBSE 2 camera colours lineing problem One 8 port poe switch faulty RIS CBSE primary hard disk faulty</td><td></td></tr><tr><td>12-09-2025 10:50:44</td><td>MaroofRaza</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                      |                                                                                                          |                                                                                       |             | Date Time | Technician Name | Status | Remark              | Sign         | 12-09-2025 05:04:40 | MaroofRaza          | Completed      | RIS CBSE 2 camera colours lineing problem One 8 port poe switch faulty RIS CBSE primary hard disk faulty |  | 12-09-2025 10:50:44 | MaroofRaza | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Status                                                               | Remark                                                                                                   | Sign                                                                                  |             |           |                 |        |                     |              |                     |                     |                |                                                                                                          |                                                                                       |                     |            |     |  |   |
| 12-09-2025 05:04:40                     | MaroofRaza                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Completed                                                            | RIS CBSE 2 camera colours lineing problem One 8 port poe switch faulty RIS CBSE primary hard disk faulty |  |             |           |                 |        |                     |              |                     |                     |                |                                                                                                          |                                                                                       |                     |            |     |  |   |
| 12-09-2025 10:50:44                     | MaroofRaza                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | New                                                                  |                                                                                                          | -                                                                                     |             |           |                 |        |                     |              |                     |                     |                |                                                                                                          |                                                                                       |                     |            |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>25-07-2025 10:55:01</td><td>PravinJagade</td><td>survey done</td></tr><tr><td>09-07-2025 11:30:23</td><td>Neeraj Chauhan</td><td>Dvr beep sound issue solved install new power supply dvr working okk</td></tr></tbody></table>                                                                                                                                                                                      |                                                                      |                                                                                                          |                                                                                       |             | Date Time | Technician Name | Remark | 25-07-2025 10:55:01 | PravinJagade | survey done         | 09-07-2025 11:30:23 | Neeraj Chauhan | Dvr beep sound issue solved install new power supply dvr working okk                                     |                                                                                       |                     |            |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Remark                                                               |                                                                                                          |                                                                                       |             |           |                 |        |                     |              |                     |                     |                |                                                                                                          |                                                                                       |                     |            |     |  |   |
| 25-07-2025 10:55:01                     | PravinJagade                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | survey done                                                          |                                                                                                          |                                                                                       |             |           |                 |        |                     |              |                     |                     |                |                                                                                                          |                                                                                       |                     |            |     |  |   |
| 09-07-2025 11:30:23                     | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Dvr beep sound issue solved install new power supply dvr working okk |                                                                                                          |                                                                                       |             |           |                 |        |                     |              |                     |                     |                |                                                                                                          |                                                                                       |                     |            |     |  |   |