

# Vallabh Enterprises

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**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE1573</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                      |                                                                            |                                                                                       |             |           |                 |        |                     |      |                     |                     |                |                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
|----------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------|----------------------------------------------------------------------------|---------------------------------------------------------------------------------------|-------------|-----------|-----------------|--------|---------------------|------|---------------------|---------------------|----------------|----------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|----------------|-----|--|---|---------------------|----------------|-----|--|---|
| <b>Priority :</b>                      | High                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                      |                                                                            |                                                                                       |             |           |                 |        |                     |      |                     |                     |                |                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                      |                                                                            |                                                                                       |             |           |                 |        |                     |      |                     |                     |                |                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9833857590                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                      |                                                                            |                                                                                       |             |           |                 |        |                     |      |                     |                     |                |                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Technician Name :</b>               | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                      | <b>Technician Mobile :</b>                                                 | 8080922984                                                                            |             |           |                 |        |                     |      |                     |                     |                |                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Ticket Type :</b>                   | New Installation                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | <b>Date &amp; Time :</b>                                             | 18-07-2020 04:27:48                                                        |                                                                                       |             |           |                 |        |                     |      |                     |                     |                |                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                      |                                                                            |                                                                                       |             |           |                 |        |                     |      |                     |                     |                |                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Company Name/Client Name :</b>      | Kiran Tower                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | <b>Customer's Mobile :</b>                                           | 9833857590                                                                 | <b>Name :</b>                                                                         | Kalpesh Sir |           |                 |        |                     |      |                     |                     |                |                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                      |                                                                            |                                                                                       |             |           |                 |        |                     |      |                     |                     |                |                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                      |                                                                            |                                                                                       |             |           |                 |        |                     |      |                     |                     |                |                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                      |                                                                            |                                                                                       |             |           |                 |        |                     |      |                     |                     |                |                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Expiry Date :</b>                   | 30-06-2020 12:00:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                      | <b>Type :</b>                                                              | Non-Comprehensive                                                                     |             |           |                 |        |                     |      |                     |                     |                |                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Product Name :</b>                  | Access                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                      |                                                                            |                                                                                       |             |           |                 |        |                     |      |                     |                     |                |                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complain :</b>                      | 2 access control to be installaed                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                      |                                                                            |                                                                                       |             |           |                 |        |                     |      |                     |                     |                |                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Technician Comment :</b>            | 2door access completed installed sf100 2nos 2 em lock 2no touch working ok                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                      |                                                                            |                                                                                       |             |           |                 |        |                     |      |                     |                     |                |                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                      |                                                                            |                                                                                       |             |           |                 |        |                     |      |                     |                     |                |                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Remark :</b>                        | 2door access completed installed sf100 2nos 2 em lock 2no touch working ok                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                      |                                                                            |                                                                                       |             |           |                 |        |                     |      |                     |                     |                |                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>20-07-2020 06:23:09</td><td>Atique Salmani</td><td>Completed</td><td>2door access completed installed sf100 2nos 2 em lock 2no touch working ok</td><td></td></tr><tr><td>18-07-2020 04:28:06</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>18-07-2020 04:27:48</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                      |                                                                            |                                                                                       |             | Date Time | Technician Name | Status | Remark              | Sign | 20-07-2020 06:23:09 | Atique Salmani      | Completed      | 2door access completed installed sf100 2nos 2 em lock 2no touch working ok |  | 18-07-2020 04:28:06 | Atique Salmani | New |  | - | 18-07-2020 04:27:48 | Atique Salmani | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Status                                                               | Remark                                                                     | Sign                                                                                  |             |           |                 |        |                     |      |                     |                     |                |                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 20-07-2020 06:23:09                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Completed                                                            | 2door access completed installed sf100 2nos 2 em lock 2no touch working ok |  |             |           |                 |        |                     |      |                     |                     |                |                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 18-07-2020 04:28:06                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | New                                                                  |                                                                            | -                                                                                     |             |           |                 |        |                     |      |                     |                     |                |                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 18-07-2020 04:27:48                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | New                                                                  |                                                                            | -                                                                                     |             |           |                 |        |                     |      |                     |                     |                |                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>18-07-2020 04:27:00</td><td></td><td></td></tr><tr><td>13-07-2020 02:46:33</td><td>Atique Salmani</td><td>bwing crimping done and also gate cameras issue resolved working ok.</td></tr></tbody></table>                                                                                                                                                                                                                                                                                  |                                                                      |                                                                            |                                                                                       |             | Date Time | Technician Name | Remark | 18-07-2020 04:27:00 |      |                     | 13-07-2020 02:46:33 | Atique Salmani | bwing crimping done and also gate cameras issue resolved working ok.       |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Remark                                                               |                                                                            |                                                                                       |             |           |                 |        |                     |      |                     |                     |                |                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 18-07-2020 04:27:00                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                      |                                                                            |                                                                                       |             |           |                 |        |                     |      |                     |                     |                |                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 13-07-2020 02:46:33                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | bwing crimping done and also gate cameras issue resolved working ok. |                                                                            |                                                                                       |             |           |                 |        |                     |      |                     |                     |                |                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |