



Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE14015					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9833857590				
Technician Name :	Pravin Jagade		Technician Mobile :	7262044153	
Ticket Type :	Complain	Date & Time :	05-02-2025 04:31:10		
Vendor Details :					
Company Name/Client Name :	Kiran Tower CHS	Customer's Mobile :	9833857590	Name :	Kalpesh Sir
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	30-06-2020 12:00:00		Type :	Non-Comprehensive	
Product Name :	CCTV				
Complain :	In kalpesh sir mobile cameras offline issue				
Technician Comment :	A wing dvr 2 camera off issue resolved done. B wing dvr 1 camera off issue resolved ballon change. Nvr and dvr online done. Teres camera install working done.shop site 2 camera angle setting done.All canera properly working done work completed				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	A wing dvr 2 camera off issue resolved done. B wing dvr 1 camera off issue resolved ballon change. Nvr and dvr online done. Teres camera install working done.shop site 2 camera angle setting done.All canera properly working done work completed				

Status History :	Date Time	Technician Name	Status	Remark	Sign
	08-02-2025 06:34:03	PravinJagade	Completed	A wing dvr 2 camera off issue resolved done. B wing dvr 1 camera off issue resolved ballon change. Nvr and dvr online done. Teres camera install working done.shop site 2 camera angle setting done.All canera properly working done work completed	
	08-02-2025 04:51:51	PravinJagade	New		-
	08-02-2025 10:36:25	PravinJagade	New		-
	08-02-2025 10:36:16	PravinJagade	New		-
	07-02-2025 12:01:51	PravinJagade	New		-
	06-02-2025 06:30:45	PravinJagade	Work Pending	B wing dvr off issue resolved 1 camera off checking pending. A wing 1 camera off cheking pending. Society office nvr all camera offline issue resolved 2 ip camera off 1 teres and 1 ground garden view. 2 camera shop side angle setting pending. 2 dvr 1 nvr device offline not showing camera mobile. Work pending.	
	06-02-2025 01:30:41	PravinJagade	New		-
Previous Complain History :	Date Time	Technician Name	Remark		
	21-06-2025 12:50:11	Atique Salmani	Servey done total 11 ip cameras new cabling required with nvr poe and cameras all bullet .		
	12-06-2025 11:48:15	PratikLogade	A & B wing 2 lift VDP viewing is done. 1 new camer install in A wing gate. 2 camer angle set .		