







# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE1352</b>																																																		
<b>Priority :</b>	High																																																	
<b>Created By :</b>	Admin - Apurva Vajaria																																																	
<b>Complaint Mob. No. :</b>	9833857590																																																	
<b>Technician Name :</b>	Yash Doshi		<b>Technician Mobile :</b>	8080922986																																														
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	11-03-2020 02:29:31																																															
<b>Vendor Details :</b>																																																		
Company Name/Client Name :	Kiran Tower CHS	Customer's Mobile :	9833857590	Name :	Kalpesh Sir																																													
<b>Address :</b>																																																		
Mumbai , , , , Maharashtra																																																		
<b>AMC Details :</b>																																																		
Expiry Date :	30-06-2020 12:00:00		Type :	Non-Comprehensive																																														
<b>Product Name :</b>	CCTV																																																	
<b>Complain :</b>	5 cameras are off																																																	
<b>Technician Comment :</b>	complaint solved changing smps n was in warranty																																																	
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																																																	
<b>Remark :</b>	complaint solved changing smps n was in warranty																																																	
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>01-07-2020 10:32:56</td><td>YashDoshi</td><td>Completed</td><td>complaint solved changing smps n was in warranty</td><td></td></tr><tr><td>12-03-2020 09:59:37</td><td>YashDoshi</td><td>New</td><td></td><td>-</td></tr><tr><td>12-03-2020 09:59:32</td><td>YashDoshi</td><td>Client Side</td><td></td><td>-</td></tr><tr><td>12-03-2020 09:59:15</td><td>YashDoshi</td><td>Completed</td><td></td><td>-</td></tr><tr><td>12-03-2020 09:59:13</td><td>YashDoshi</td><td>New</td><td></td><td>-</td></tr><tr><td>11-03-2020 05:25:51</td><td>YashDoshi</td><td>Completed</td><td>1) A wing dvr pot no 4 issue and B wing dvr 3 camera cable issue 2) A wing 702 new phone install and rs 550 charge called working ok</td><td></td></tr><tr><td>11-03-2020 04:36:43</td><td>YashDoshi</td><td>New</td><td></td><td>-</td></tr><tr><td>11-03-2020 02:29:32</td><td>YashDoshi</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	01-07-2020 10:32:56	YashDoshi	Completed	complaint solved changing smps n was in warranty		12-03-2020 09:59:37	YashDoshi	New		-	12-03-2020 09:59:32	YashDoshi	Client Side		-	12-03-2020 09:59:15	YashDoshi	Completed		-	12-03-2020 09:59:13	YashDoshi	New		-	11-03-2020 05:25:51	YashDoshi	Completed	1) A wing dvr pot no 4 issue and B wing dvr 3 camera cable issue 2) A wing 702 new phone install and rs 550 charge called working ok		11-03-2020 04:36:43	YashDoshi	New		-	11-03-2020 02:29:32	YashDoshi	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	02-08-2023 05:11:58	Kalpesh SubhashGurav	B Wing Lift no.2 intercom issue solved Intercom line running in Duct flat to Duct cable not found
	26-07-2023 10:03:17	Kalpesh SubhashGurav	B Wing Lift No. 1 Intercom Problem Solved. A And B Wing Both Lift Intercom Checking Done. A/ 1203 OK B/ 1205 OK