## Vallabh Enterprises

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Service Status Details : VE12662 Low **Priority** : **Created By :** Admin - Apurva Vajaria **Complaint Mob.** 9833857590 **No. : Technician** Shiva Meena **Technician Mobile** 7489567735 Name : : Complain 06-09-2024 03:50:15 **Ticket Type :** Date & Time : **Vendor Details :** Kiran Tower Customer's Mobile 9833857590 Company Name : Kalpesh Sir Name/Client Name CHS Address : Mumbai,,,, Maharashtra **AMC Details :** 30-06-2020 12:00:00 Expiry Date : Type : Non-Comprehensive **Product Name :** CCTV 1. B wing TV monitor is down. 2. DVRs and NVRs connected most cams are offiline 3. **Complain** : Disconnected podium cams need to be checked and reconnected Camera 4 camera canecashan done and nuw qoteshan office said work pendig **Technician Comment**: Complain Desktop - Apurva Vajaria **Operator** : **Remark** : Camera 4 camera canecashan done and nuw goteshan office said work pendig **Status History : Date Time Technician Name** Status Remark Sign 10-09-2024 04:47:32 Shiva Meena Completed Camera 4 camera canecashan done and nuw goteshan office Men said work pendig 10-09-2024 10:54:54 Shiva Meena New 09-09-2024 11:17:43 Shiva Meena New 06-09-2024 04:05:44 Shiva Meena New Previous **Date Time Technician Name** Remark Complain 03-09-2024 12:51:40 Neeraj Chauhan Ppm done a wing dvr 4 camera not working Office nvr 5 **History** : camera no linke 3 nos bnc conector use 3 camera disturbance issue solve 20-08-2024 11:27:39 Shiva Meena Camera work pending and 2 camera calect office in hend camera isu pawer on and data isu