







Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE12476																																																		
Priority :	Low																																																	
Created By :	Admin - Apurva Vajaria																																																	
Complaint Mob. No. :	9833857590																																																	
Technician Name :	Siddhesh Chavan		Technician Mobile :	8080922985																																														
Ticket Type :	Complain	Date & Time :	20-08-2024 11:27:39																																															
Vendor Details :																																																		
Company Name/Client Name :	Kiran Tower CHS	Customer's Mobile :	9833857590	Name :	Kalpesh Sir																																													
Address :																																																		
Mumbai , , , , Maharashtra																																																		
AMC Details :																																																		
Expiry Date :	30-06-2020 12:00:00		Type :	Non-Comprehensive																																														
Product Name :	CCTV																																																	
Complain :	1)Most cameras on DVR are offline only 8 cameras off two DVRs online and 2)NVR somethings loose connection need to check																																																	
Technician Comment :	B wing lift Camera issue resolved and a wing lift issue pending because lift person need to aarang with laptop and One Camera take to office because pink clr issue																																																	
Complain Operator :	Desktop - Apurva Vajaria																																																	
Remark :	B wing lift Camera issue resolved and a wing lift issue pending because lift person need to aarang with laptop and One Camera take to office because pink clr issue																																																	
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>25-10-2024 05:04:01</td><td>Siddhesh Chavan</td><td>Work Pending</td><td>B wing lift Camera issue resolved and a wing lift issue pending because lift person need to aarang with laptop and One Camera take to office because pink clr issue</td><td></td></tr><tr><td>25-10-2024 10:30:52</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>24-10-2024 12:08:21</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>22-08-2024 03:48:07</td><td>Siddhesh Chavan</td><td>Work Pending</td><td>Camera work pending and 2 camera calect office in hend camera isu pawer on and data isu</td><td></td></tr><tr><td>22-08-2024 12:43:07</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>21-08-2024 01:05:54</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>20-08-2024 06:23:44</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>20-08-2024 01:01:16</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	25-10-2024 05:04:01	Siddhesh Chavan	Work Pending	B wing lift Camera issue resolved and a wing lift issue pending because lift person need to aarang with laptop and One Camera take to office because pink clr issue		25-10-2024 10:30:52	Siddhesh Chavan	New		-	24-10-2024 12:08:21	Siddhesh Chavan	New		-	22-08-2024 03:48:07	Siddhesh Chavan	Work Pending	Camera work pending and 2 camera calect office in hend camera isu pawer on and data isu		22-08-2024 12:43:07	Siddhesh Chavan	New		-	21-08-2024 01:05:54	Siddhesh Chavan	New		-	20-08-2024 06:23:44	Siddhesh Chavan	New		-	20-08-2024 01:01:16	Siddhesh Chavan	New		-
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Previous Complain History :	Date Time	Technician Name	Remark
	20-12-2024 10:21:01	Atique Salmani	B1 lift sampele screen on security table installation done and alsolift cameras installation done all working ok with cabling 22 mtr .
	16-12-2024 12:13:05		