

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE1241</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                 |                                  |                                                                                       |             |           |                 |        |                     |                      |                                                                                                   |                     |                      |                                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
|----------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------|----------------------------------|---------------------------------------------------------------------------------------|-------------|-----------|-----------------|--------|---------------------|----------------------|---------------------------------------------------------------------------------------------------|---------------------|----------------------|-----------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-----------------|-----|--|---|---------------------|-----------------|-----|--|---|
| <b>Priority :</b>                      | High                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                 |                                  |                                                                                       |             |           |                 |        |                     |                      |                                                                                                   |                     |                      |                                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                 |                                  |                                                                                       |             |           |                 |        |                     |                      |                                                                                                   |                     |                      |                                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9833857590                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                 |                                  |                                                                                       |             |           |                 |        |                     |                      |                                                                                                   |                     |                      |                                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Name :</b>               | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                 | <b>Technician Mobile :</b>       | 8080922985                                                                            |             |           |                 |        |                     |                      |                                                                                                   |                     |                      |                                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | <b>Date &amp; Time :</b>                                                                                        | 28-02-2020 10:48:56              |                                                                                       |             |           |                 |        |                     |                      |                                                                                                   |                     |                      |                                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                 |                                  |                                                                                       |             |           |                 |        |                     |                      |                                                                                                   |                     |                      |                                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Company Name/Client Name :             | Kiran Tower CHS                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Customer's Mobile :                                                                                             | 9833857590                       | Name :                                                                                | Kalpesh Sir |           |                 |        |                     |                      |                                                                                                   |                     |                      |                                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                 |                                  |                                                                                       |             |           |                 |        |                     |                      |                                                                                                   |                     |                      |                                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                 |                                  |                                                                                       |             |           |                 |        |                     |                      |                                                                                                   |                     |                      |                                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                 |                                  |                                                                                       |             |           |                 |        |                     |                      |                                                                                                   |                     |                      |                                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Expiry Date :                          | 30-06-2020 12:00:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                 | Type :                           | Non-Comprehensive                                                                     |             |           |                 |        |                     |                      |                                                                                                   |                     |                      |                                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                 |                                  |                                                                                       |             |           |                 |        |                     |                      |                                                                                                   |                     |                      |                                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain :</b>                      | c wing near lobby camera setting changed                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                 |                                  |                                                                                       |             |           |                 |        |                     |                      |                                                                                                   |                     |                      |                                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Comment :</b>            | b wing lobby camera satting done                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                 |                                  |                                                                                       |             |           |                 |        |                     |                      |                                                                                                   |                     |                      |                                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                 |                                  |                                                                                       |             |           |                 |        |                     |                      |                                                                                                   |                     |                      |                                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Remark :</b>                        | b wing lobby camera satting done                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                 |                                  |                                                                                       |             |           |                 |        |                     |                      |                                                                                                   |                     |                      |                                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>28-02-2020 05:30:48</td><td>Siddhesh Chavan</td><td>Completed</td><td>b wing lobby camera satting done</td><td></td></tr><tr><td>28-02-2020 03:57:01</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>28-02-2020 10:48:56</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                                 |                                  |                                                                                       |             | Date Time | Technician Name | Status | Remark              | Sign                 | 28-02-2020 05:30:48                                                                               | Siddhesh Chavan     | Completed            | b wing lobby camera satting done                                                                                |  | 28-02-2020 03:57:01 | Siddhesh Chavan | New |  | - | 28-02-2020 10:48:56 | Siddhesh Chavan | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Status                                                                                                          | Remark                           | Sign                                                                                  |             |           |                 |        |                     |                      |                                                                                                   |                     |                      |                                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 28-02-2020 05:30:48                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Completed                                                                                                       | b wing lobby camera satting done |  |             |           |                 |        |                     |                      |                                                                                                   |                     |                      |                                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 28-02-2020 03:57:01                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | New                                                                                                             |                                  | -                                                                                     |             |           |                 |        |                     |                      |                                                                                                   |                     |                      |                                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 28-02-2020 10:48:56                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | New                                                                                                             |                                  | -                                                                                     |             |           |                 |        |                     |                      |                                                                                                   |                     |                      |                                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>02-08-2023 05:11:58</td><td>Kalpesh SubhashGurav</td><td>B Wing Lift no.2 intercom issue solved Intercom line running in Duct flat to Duct cable not found</td></tr><tr><td>26-07-2023 10:03:17</td><td>Kalpesh SubhashGurav</td><td>B Wing Lift No. 1 Intercom Problem Solved. A And B Wing Both Lift Intercom Checking Done. A/ 1203 OK B/ 1205 OK</td></tr></tbody></table>                                                                     |                                                                                                                 |                                  |                                                                                       |             | Date Time | Technician Name | Remark | 02-08-2023 05:11:58 | Kalpesh SubhashGurav | B Wing Lift no.2 intercom issue solved Intercom line running in Duct flat to Duct cable not found | 26-07-2023 10:03:17 | Kalpesh SubhashGurav | B Wing Lift No. 1 Intercom Problem Solved. A And B Wing Both Lift Intercom Checking Done. A/ 1203 OK B/ 1205 OK |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Remark                                                                                                          |                                  |                                                                                       |             |           |                 |        |                     |                      |                                                                                                   |                     |                      |                                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 02-08-2023 05:11:58                    | Kalpesh SubhashGurav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | B Wing Lift no.2 intercom issue solved Intercom line running in Duct flat to Duct cable not found               |                                  |                                                                                       |             |           |                 |        |                     |                      |                                                                                                   |                     |                      |                                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 26-07-2023 10:03:17                    | Kalpesh SubhashGurav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | B Wing Lift No. 1 Intercom Problem Solved. A And B Wing Both Lift Intercom Checking Done. A/ 1203 OK B/ 1205 OK |                                  |                                                                                       |             |           |                 |        |                     |                      |                                                                                                   |                     |                      |                                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |