## Vallabh Enterprises

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Service Status Details : VE12398 **Priority** : Low **Created By :** Admin - Apurva Vajaria **Complaint Mob.** 9867709139 **No. : Technician Name Technician Mobile** 8454016444 Sonu Kumar 10-08-2024 11:57:39 **Ticket Type :** AMC visiting Date & Time : **Vendor Details : Rahul International** Customer's 9867709139 Company Name : Kalpesh Sir Name/Client Name School CBSE Mobile : Nalasopara West Address : Mumbai,,,, Maharashtra **AMC Details :** 01-01-1970 05:30:00 Expiry Date : Type : **Product Name :** Ppm some cameras off issue and PPM need to do **Complain**: Ground floor to 5th floor ppm done and ground floor camera no 12 out gate cable issue need to Technician change and pre primary ppm done and principal mam mobile online done **Comment** : Complain Desktop - Apurva Vajaria **Operator** : **Remark :** Ground floor to 5th floor ppm done and ground floor camera no 12 out gate cable issue need to change and pre primary ppm done and principal mam mobile online done **Status History : Date Time Technician Name** Status Remark Sign 14-08-2024 05:26:02 Sonu Kumar Completed Ground floor to 5th floor ppm done and ground floor camera no 12 out gate cable issue need to change and pre primary ppm done and principal mam mobile online done 14-08-2024 11:54:07 Sonu Kumar New 10-08-2024 11:57:44 Sonu Kumar New **Previous Technician Name** Remark **Date Time Complain History** Atique Salmani Ez station software download done working ok Online done 09-08-2024 11:25:43 02-07-2024 12:27:41 Pre primary gate no 2 camera off issue resolved working ok Sonu Kumar and 3rd floor DVR off issue resolved working ok and pp