

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE12265</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                               |                                                                                                       |                                                                                       |             |           |                 |        |                     |             |                                                                          |                     |                |                                                                                                                               |                                                                                       |                     |              |     |  |   |
|-----------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|-------------|-----------|-----------------|--------|---------------------|-------------|--------------------------------------------------------------------------|---------------------|----------------|-------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                               |                                                                                                       |                                                                                       |             |           |                 |        |                     |             |                                                                          |                     |                |                                                                                                                               |                                                                                       |                     |              |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                               |                                                                                                       |                                                                                       |             |           |                 |        |                     |             |                                                                          |                     |                |                                                                                                                               |                                                                                       |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9833857590                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                               |                                                                                                       |                                                                                       |             |           |                 |        |                     |             |                                                                          |                     |                |                                                                                                                               |                                                                                       |                     |              |     |  |   |
| <b>Technician Name :</b>                | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                               | <b>Technician Mobile :</b>                                                                            | 8080922965                                                                            |             |           |                 |        |                     |             |                                                                          |                     |                |                                                                                                                               |                                                                                       |                     |              |     |  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | <b>Date &amp; Time :</b>                                                                                                      | 29-07-2024 10:37:26                                                                                   |                                                                                       |             |           |                 |        |                     |             |                                                                          |                     |                |                                                                                                                               |                                                                                       |                     |              |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                               |                                                                                                       |                                                                                       |             |           |                 |        |                     |             |                                                                          |                     |                |                                                                                                                               |                                                                                       |                     |              |     |  |   |
| <b>Company Name/Client Name :</b>       | Kiran Tower CHS                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | <b>Customer's Mobile :</b>                                                                                                    | 9833857590                                                                                            | <b>Name :</b>                                                                         | Kalpesh Sir |           |                 |        |                     |             |                                                                          |                     |                |                                                                                                                               |                                                                                       |                     |              |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                               |                                                                                                       |                                                                                       |             |           |                 |        |                     |             |                                                                          |                     |                |                                                                                                                               |                                                                                       |                     |              |     |  |   |
| Mumbai , , , , Maharashtra              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                               |                                                                                                       |                                                                                       |             |           |                 |        |                     |             |                                                                          |                     |                |                                                                                                                               |                                                                                       |                     |              |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                               |                                                                                                       |                                                                                       |             |           |                 |        |                     |             |                                                                          |                     |                |                                                                                                                               |                                                                                       |                     |              |     |  |   |
| <b>Expiry Date :</b>                    | 30-06-2020 12:00:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                               | <b>Type :</b>                                                                                         | Non-Comprehensive                                                                     |             |           |                 |        |                     |             |                                                                          |                     |                |                                                                                                                               |                                                                                       |                     |              |     |  |   |
| <b>Product Name :</b>                   | Access                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                               |                                                                                                       |                                                                                       |             |           |                 |        |                     |             |                                                                          |                     |                |                                                                                                                               |                                                                                       |                     |              |     |  |   |
| <b>Complain :</b>                       | for biometric lan cabling need to do 7-8 mtr                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                               |                                                                                                       |                                                                                       |             |           |                 |        |                     |             |                                                                          |                     |                |                                                                                                                               |                                                                                       |                     |              |     |  |   |
| <b>Technician Comment :</b>             | cat6 cabling 8- 10 meter done and rj 45 connector punch both side and 3-4 parson finger with face add                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                               |                                                                                                       |                                                                                       |             |           |                 |        |                     |             |                                                                          |                     |                |                                                                                                                               |                                                                                       |                     |              |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                               |                                                                                                       |                                                                                       |             |           |                 |        |                     |             |                                                                          |                     |                |                                                                                                                               |                                                                                       |                     |              |     |  |   |
| <b>Remark :</b>                         | cat6 cabling 8- 10 meter done and rj 45 connector punch both side and 3-4 parson finger with face add                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                               |                                                                                                       |                                                                                       |             |           |                 |        |                     |             |                                                                          |                     |                |                                                                                                                               |                                                                                       |                     |              |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>30-07-2024 11:26:29</td><td>Ravi Rajbhar</td><td>Completed</td><td>cat6 cabling 8- 10 meter done and rj 45 connector punch both side and 3-4 parson finger with face add</td><td></td></tr><tr><td>29-07-2024 10:37:35</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                                               |                                                                                                       |                                                                                       |             | Date Time | Technician Name | Status | Remark              | Sign        | 30-07-2024 11:26:29                                                      | Ravi Rajbhar        | Completed      | cat6 cabling 8- 10 meter done and rj 45 connector punch both side and 3-4 parson finger with face add                         |  | 29-07-2024 10:37:35 | Ravi Rajbhar | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Status                                                                                                                        | Remark                                                                                                | Sign                                                                                  |             |           |                 |        |                     |             |                                                                          |                     |                |                                                                                                                               |                                                                                       |                     |              |     |  |   |
| 30-07-2024 11:26:29                     | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Completed                                                                                                                     | cat6 cabling 8- 10 meter done and rj 45 connector punch both side and 3-4 parson finger with face add |  |             |           |                 |        |                     |             |                                                                          |                     |                |                                                                                                                               |                                                                                       |                     |              |     |  |   |
| 29-07-2024 10:37:35                     | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | New                                                                                                                           |                                                                                                       | -                                                                                     |             |           |                 |        |                     |             |                                                                          |                     |                |                                                                                                                               |                                                                                       |                     |              |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>06-09-2024 03:50:15</td><td>Shiva Meena</td><td>Camera 4 camera canecashan done and nuw qoteshan office said work pendig</td></tr><tr><td>03-09-2024 12:51:40</td><td>Neeraj Chauhan</td><td>Ppm done a wing dvr 4 camera not working Office nvr 5 camera no linke 3 nos bnc conector use 3 camera disturbance issue solve</td></tr></tbody></table>                                                                  |                                                                                                                               |                                                                                                       |                                                                                       |             | Date Time | Technician Name | Remark | 06-09-2024 03:50:15 | Shiva Meena | Camera 4 camera canecashan done and nuw qoteshan office said work pendig | 03-09-2024 12:51:40 | Neeraj Chauhan | Ppm done a wing dvr 4 camera not working Office nvr 5 camera no linke 3 nos bnc conector use 3 camera disturbance issue solve |                                                                                       |                     |              |     |  |   |
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| 06-09-2024 03:50:15                     | Shiva Meena                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Camera 4 camera canecashan done and nuw qoteshan office said work pendig                                                      |                                                                                                       |                                                                                       |             |           |                 |        |                     |             |                                                                          |                     |                |                                                                                                                               |                                                                                       |                     |              |     |  |   |
| 03-09-2024 12:51:40                     | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Ppm done a wing dvr 4 camera not working Office nvr 5 camera no linke 3 nos bnc conector use 3 camera disturbance issue solve |                                                                                                       |                                                                                       |             |           |                 |        |                     |             |                                                                          |                     |                |                                                                                                                               |                                                                                       |                     |              |     |  |   |