




# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE12188</b> |   |   |  |   |             |           |                 |        |                     |             |  |                     |                |   |   |                     |            |     |  |   |
|---|---|---|--|---|-------------|-----------|-----------------|--------|---------------------|-------------|--|---------------------|----------------|---|---|---------------------|------------|-----|--|---|
| <b>Priority :</b>                       | Low   |   |  |   |             |           |                 |        |                     |             |  |                     |                |   |   |                     |            |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria  |   |  |   |             |           |                 |        |                     |             |  |                     |                |   |   |                     |            |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9833857590  |   |  |   |             |           |                 |        |                     |             |  |                     |                |   |   |                     |            |     |  |   |
| <b>Technician Name :</b>                | Sonu Kumar  |   | <b>Technician Mobile :</b>   | 8454016444  |             |           |                 |        |                     |             |  |                     |                |   |   |                     |            |     |  |   |
| <b>Ticket Type :</b>                    | Complain  | <b>Date &amp; Time :</b>  | 19-07-2024 03:44:09  |   |             |           |                 |        |                     |             |  |                     |                |   |   |                     |            |     |  |   |
| <b>Vendor Details :</b>                 |   |   |  |   |             |           |                 |        |                     |             |  |                     |                |   |   |                     |            |     |  |   |
| <b>Company Name/Client Name :</b>       | Kiran Tower CHS   | <b>Customer's Mobile :</b>  | 9833857590   | <b>Name :</b>   | Kalpesh Sir |           |                 |        |                     |             |  |                     |                |   |   |                     |            |     |  |   |
| <b>Address :</b>                        |   |   |  |   |             |           |                 |        |                     |             |  |                     |                |   |   |                     |            |     |  |   |
| Mumbai , , , , Maharashtra              |   |   |  |   |             |           |                 |        |                     |             |  |                     |                |   |   |                     |            |     |  |   |
| <b>AMC Details :</b>                    |   |   |  |   |             |           |                 |        |                     |             |  |                     |                |   |   |                     |            |     |  |   |
| <b>Expiry Date :</b>                    | 30-06-2020 12:00:00   |   | <b>Type :</b>  | Non-Comprehensive   |             |           |                 |        |                     |             |  |                     |                |   |   |                     |            |     |  |   |
| <b>Product Name :</b>                   | CCTV  |   |  |   |             |           |                 |        |                     |             |  |                     |                |   |   |                     |            |     |  |   |
| <b>Complain :</b>                       | some cameras offline issue specially the lifts camera some loose connection issue   |   |  |   |             |           |                 |        |                     |             |  |                     |                |   |   |                     |            |     |  |   |
| <b>Technician Comment :</b>             | Main gate camera install working ok and lift camera adufter properly connect and 5 person finger add  |   |  |   |             |           |                 |        |                     |             |  |                     |                |   |   |                     |            |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria  |   |  |   |             |           |                 |        |                     |             |  |                     |                |   |   |                     |            |     |  |   |
| <b>Remark :</b>                         | Main gate camera install working ok and lift camera adufter properly connect and 5 person finger add  |   |  |   |             |           |                 |        |                     |             |  |                     |                |   |   |                     |            |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>20-07-2024 04:59:55</td><td>Sonu Kumar</td><td>Completed</td><td>Main gate camera install working ok and lift camera adufter properly connect and 5 person finger add</td><td></td></tr><tr><td>20-07-2024 11:33:12</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |   |  |   |             | Date Time | Technician Name | Status | Remark              | Sign        | 20-07-2024 04:59:55  | Sonu Kumar          | Completed      | Main gate camera install working ok and lift camera adufter properly connect and 5 person finger add                          |  | 20-07-2024 11:33:12 | Sonu Kumar | New |  | - |
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| 20-07-2024 11:33:12                     | Sonu Kumar  | New   |  | -   |             |           |                 |        |                     |             |  |                     |                |   |   |                     |            |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>06-09-2024 03:50:15</td><td>Shiva Meena</td><td>Camera 4 camera canecashan done and nuw qoteshan office said work pendig</td></tr><tr><td>03-09-2024 12:51:40</td><td>Neeraj Chauhan</td><td>Ppm done a wing dvr 4 camera not working Office nvr 5 camera no linke 3 nos bnc conector use 3 camera disturbance issue solve</td></tr></tbody></table>   |   |  |   |             | Date Time | Technician Name | Remark | 06-09-2024 03:50:15 | Shiva Meena | Camera 4 camera canecashan done and nuw qoteshan office said work pendig | 03-09-2024 12:51:40 | Neeraj Chauhan | Ppm done a wing dvr 4 camera not working Office nvr 5 camera no linke 3 nos bnc conector use 3 camera disturbance issue solve |   |                     |            |     |  |   |
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