







# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE11950</b>																																			
<b>Priority :</b>	Low																																		
<b>Created By :</b>	Admin - Apurva Vajaria																																		
<b>Complaint Mob. No. :</b>	9833857590																																		
<b>Technician Name :</b>	Sonu Kumar		<b>Technician Mobile :</b>	8454016444																															
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	21-06-2024 12:31:51																																
<b>Vendor Details :</b>																																			
<b>Company Name/Client Name :</b>	Kiran Tower CHS	<b>Customer's Mobile :</b>	9833857590	<b>Name :</b>	Kalpesh Sir																														
<b>Address :</b>																																			
Mumbai , , , , Maharashtra																																			
<b>AMC Details :</b>																																			
<b>Expiry Date :</b>	30-06-2020 12:00:00		<b>Type :</b>	Non-Comprehensive																															
<b>Product Name :</b>	CCTV																																		
<b>Complain :</b>	3 NVR offline issue																																		
<b>Technician Comment :</b>	2 lift camera off issue resolved working ok and parking 1 camera off issue resolved working and 2 person finger and face add done																																		
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																																		
<b>Remark :</b>	2 lift camera off issue resolved working ok and parking 1 camera off issue resolved working and 2 person finger and face add done																																		
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>16-07-2024 06:07:09</td><td>Sonu Kumar</td><td>Work Pending</td><td>2 lift camera off issue resolved working ok and parking 1 camera off issue resolved working and 2 person finger and face add done</td><td></td></tr><tr><td>16-07-2024 10:40:19</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr><tr><td>12-07-2024 10:42:46</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr><tr><td>21-06-2024 05:53:59</td><td>Sonu Kumar</td><td>Work Pending</td><td>Camera folty and cebal ok work pending</td><td></td></tr><tr><td>21-06-2024 04:00:40</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	16-07-2024 06:07:09	Sonu Kumar	Work Pending	2 lift camera off issue resolved working ok and parking 1 camera off issue resolved working and 2 person finger and face add done		16-07-2024 10:40:19	Sonu Kumar	New		-	12-07-2024 10:42:46	Sonu Kumar	New		-	21-06-2024 05:53:59	Sonu Kumar	Work Pending	Camera folty and cebal ok work pending		21-06-2024 04:00:40	Sonu Kumar	New		-
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Previous Complain History :	Date Time	Technician Name	Remark
	06-09-2024 03:50:15	Shiva Meena	Camera 4 camera canecashan done and nuw qoteshan office said work pendig
	03-09-2024 12:51:40	Neeraj Chauhan	Ppm done a wing dvr 4 camera not working Office nvr 5 camera no linke 3 nos bnc conector use 3 camera disturbance issue solve