




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE11854																				
Priority :	Low																			
Created By :	Admin - Apurva Vajaria																			
Complaint Mob. No. :	9833857590																			
Technician Name :	Neeraj Chauhan		Technician Mobile :	8898885764																
Ticket Type :	Complain	Date & Time :	08-06-2024 02:59:07																	
Vendor Details :																				
Company Name/Client Name :	Kiran Tower CHS	Customer's Mobile :	9833857590	Name :	Kalpesh Sir															
Address :																				
Mumbai , , , , Maharashtra																				
AMC Details :																				
Expiry Date :	30-06-2020 12:00:00		Type :	Non-Comprehensive																
Product Name :	CCTV																			
Complain :	CCTV/Access need to take in AMC - survey need to do																			
Technician Comment :	B wing 16 channel dvr hikvision Camera connected 10 Work camera 4 1 mic add 4 TB hard disk A wing 16 channel hikvision dvr Camera connected 11 Working camera 7 4 TB hard disk Society Office 16 channel nvr Camera connected 11 Working camera 9 4 TB hard disk Access control Identix -sf 100 2 no 1 nos em lock Essel sf100 1 nos 1 nos strike lock Same system swing																			
Complain Operator :	Desktop - Apurva Vajaria																			
Remark :	B wing 16 channel dvr hikvision Camera connected 10 Work camera 4 1 mic add 4 TB hard disk A wing 16 channel hikvision dvr Camera connected 11 Working camera 7 4 TB hard disk Society Office 16 channel nvr Camera connected 11 Working camera 9 4 TB hard disk Access control Identix -sf 100 2 no 1 nos em lock Essel sf100 1 nos 1 nos strike lock Same system swing																			
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>08-06-2024 05:06:18</td><td>Neeraj Chauhan</td><td>Completed</td><td>B wing 16 channel dvr hikvision Camera connected 10 Work camera 4 1 mic add 4 TB hard disk A wing 16 channel hikvision dvr Camera connected 11 Working camera 7 4 TB hard disk Society Office 16 channel nvr Camera connected 11 Working camera 9 4 TB hard disk Access control Identix -sf 100 2 no 1 nos em lock Essel sf100 1 nos 1 nos strike lock Same system swing</td><td></td></tr><tr><td>08-06-2024 02:59:17</td><td>Neeraj Chauhan</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	08-06-2024 05:06:18	Neeraj Chauhan	Completed	B wing 16 channel dvr hikvision Camera connected 10 Work camera 4 1 mic add 4 TB hard disk A wing 16 channel hikvision dvr Camera connected 11 Working camera 7 4 TB hard disk Society Office 16 channel nvr Camera connected 11 Working camera 9 4 TB hard disk Access control Identix -sf 100 2 no 1 nos em lock Essel sf100 1 nos 1 nos strike lock Same system swing		08-06-2024 02:59:17	Neeraj Chauhan	New		-
Date Time	Technician Name	Status	Remark	Sign																
08-06-2024 05:06:18	Neeraj Chauhan	Completed	B wing 16 channel dvr hikvision Camera connected 10 Work camera 4 1 mic add 4 TB hard disk A wing 16 channel hikvision dvr Camera connected 11 Working camera 7 4 TB hard disk Society Office 16 channel nvr Camera connected 11 Working camera 9 4 TB hard disk Access control Identix -sf 100 2 no 1 nos em lock Essel sf100 1 nos 1 nos strike lock Same system swing																	
08-06-2024 02:59:17	Neeraj Chauhan	New		-																

Previous Complain History :			
	Date Time	Technician Name	Remark
	31-05-2024 12:45:48	PrashantSaroj	A wing lift camera was off so changed new SMPS and working ok and b wing one lift some time show no Link and also awing one lift camera off camera and adaptor chek ok transflmetr receiver need to check with lift person and all ppm done some cameras removed due to color painting work today garden side camera remooved and hand over to kailash ji security supervisor.....
	21-05-2024 02:35:07	Atique Salmani	Tv issue resolved working ok and lift camera adaptor issue so changed new adaptor and working ok and gate 2 cable faulty and also camera is not installed on location.