## Vallabh Enterprises

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Service Status Details : VE1160 **Priority** : High **Created By :** Admin - Apurva Vajaria **Complaint Mob.** 9833857590 **No. :** Technician Atique Salmani **Technician Mobile :** 8080922984 Name : 17-02-2020 12:16:01 **Ticket Type :** Complain Date & Time : **Vendor Details :** Kiran Tower Customer's Mobile 9833857590 Company Name : Kalpesh Sir Name/Client CHS Name : Address : Mumbai,,,, Maharashtra **AMC Details :** 30-06-2020 12:00:00 Expiry Date : Type : Non-Comprehensive **Product Name :** Intercom **Complain**: 3-4 line not working also camera not working 1301.1302.1403 bwing not getting dial tone from system card so need to check card Technician **Comment** : Complain Desktop - Apurva Vajaria **Operator** : **Remark** : 1301.1302.1403 b wing not getting dial tone from system card so need to check card work completed by gulam as on 27.02.2020 **Status History : Date Time Technician Name** Status Remark Sign 28-02-2020 10:49:45 Atique Salmani Completed Atique Salmani 20-02-2020 10:04:29 Work Pending " make 19-02-2020 03:48:40 Atique Salmani Awaiting Spares 1301.1302.1403 bwing not getting dial tone from system card so need to check card 19-02-2020 02:31:06 Atique Salmani New 17-02-2020 12:16:02 Atique Salmani New **Previous Technician Name Date Time** Remark Complain History : 02-08-2023 05:11:58 Kalpesh SubhashGurav B Wing Lift no.2 intercom issue solved Intercom line running in Duct flat to Duct cable not found 26-07-2023 10:03:17 Kalpesh SubhashGurav B Wing Lift No. 1 Intercom Problem Solved. A And B Wing Both Lift Intercom Checking Done. A/ 1203 OK B/ 1205 OK