

Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE11547																																								
Priority :	Low																																							
Created By :	Admin - Apurva Vajaria																																							
Complaint Mob. No. :	9867709139																																							
Technician Name :	Manoj Polekar		Technician Mobile :	7385366458																																				
Ticket Type :	Complain	Date & Time :	03-05-2024 03:18:41																																					
Vendor Details :																																								
Company Name/Client Name :	Rahul International School CBSE Nalasopara West	Customer's Mobile :	9867709139	Name :	Kalpesh Sir																																			
Address :																																								
Mumbai , , , , Maharashtra																																								
AMC Details :																																								
Expiry Date :	01-01-1970 05:30:00		Type :																																					
Product Name :	CCTV																																							
Complain :	Main building ground floor cameras offline issue																																							
Technician Comment :	Hard disk installation work done																																							
Complain Operator :	Desktop - Apurva Vajaria																																							
Remark :	Hard disk installation work done																																							
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>28-06-2024 05:25:06</td><td>ManojPolekar</td><td>Completed</td><td>Hard disk installation work done</td><td></td></tr><tr><td>28-06-2024 04:15:42</td><td>ManojPolekar</td><td>New</td><td></td><td>-</td></tr><tr><td>28-06-2024 02:10:33</td><td>ManojPolekar</td><td>Work Pending</td><td>CP plus 16 chanal dvr install and pc online done dvr user name admin password Rahul@1992 Harddisk not brought of ground floor DVR</td><td></td></tr><tr><td>28-06-2024 11:09:08</td><td>ManojPolekar</td><td>New</td><td></td><td>-</td></tr><tr><td>04-05-2024 11:56:40</td><td>ManojPolekar</td><td>Work Pending</td><td>1..Ground floor. DVR. Foltey 2..DVR collect</td><td></td></tr><tr><td>04-05-2024 10:10:23</td><td>ManojPolekar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	28-06-2024 05:25:06	ManojPolekar	Completed	Hard disk installation work done		28-06-2024 04:15:42	ManojPolekar	New		-	28-06-2024 02:10:33	ManojPolekar	Work Pending	CP plus 16 chanal dvr install and pc online done dvr user name admin password Rahul@1992 Harddisk not brought of ground floor DVR		28-06-2024 11:09:08	ManojPolekar	New		-	04-05-2024 11:56:40	ManojPolekar	Work Pending	1..Ground floor. DVR. Foltey 2..DVR collect		04-05-2024 10:10:23	ManojPolekar	New		-
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Previous Complain History :	Date Time	Technician Name	Remark
	02-07-2024 12:27:41		
	22-03-2024 11:06:08	Neeraj Chauhan	Ppm done and dvr time date set and time zone set 1 dvr 10 camera angle set.- Refer Ticket No. - VE11190 - Wrongly updated in ICSE ticket