







Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE10387																																			
Priority :	Low																																		
Created By :	Admin - Apurva Vajaria																																		
Complaint Mob. No. :	9867709139																																		
Technician Name :	Atique Salmani		Technician Mobile :	8080922984																															
Ticket Type :	Complain	Date & Time :	27-12-2023 11:52:42																																
Vendor Details :																																			
Company Name/Client Name :	Rahul International School CBSE Nalasopara West	Customer's Mobile :	9867709139	Name :	Kalpesh Sir																														
Address :																																			
Mumbai , , , , Maharashtra																																			
AMC Details :																																			
Expiry Date :	01-01-1970 05:30:00		Type :																																
Product Name :	CCTV																																		
Complain :	main building 1st floor DVR is not working																																		
Technician Comment :	16 channel dvr installation done with 4 TB hdd and recording on and also installed ivms 4200 pc software and add in software and chek live and recording working ok. Main bilding 1st floor																																		
Complain Operator :	Desktop - Apurva Vajaria																																		
Remark :	16 channel dvr installation done with 4 TB hdd and recording on and also installed ivms 4200 pc software and add in software and chek live and recording working ok. Main bilding 1st floor																																		
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>14-02-2024 04:49:58</td><td>Atique Salmani</td><td>Closed</td><td></td><td>-</td></tr><tr><td>02-01-2024 05:04:56</td><td>Atique Salmani</td><td>Completed</td><td>16 channel dvr installation done with 4 TB hdd and recording on and also installed ivms 4200 pc software and add in software and chek live and recording working ok. Main bilding 1st floor</td><td></td></tr><tr><td>02-01-2024 10:39:00</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>28-12-2023 11:07:22</td><td>Atique Salmani</td><td>Work Pending</td><td>main building 1st floor automatic dvr restart and dvr take to office confirm to Ekta mdm</td><td></td></tr><tr><td>27-12-2023 06:34:49</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	14-02-2024 04:49:58	Atique Salmani	Closed		-	02-01-2024 05:04:56	Atique Salmani	Completed	16 channel dvr installation done with 4 TB hdd and recording on and also installed ivms 4200 pc software and add in software and chek live and recording working ok. Main bilding 1st floor		02-01-2024 10:39:00	Atique Salmani	New		-	28-12-2023 11:07:22	Atique Salmani	Work Pending	main building 1st floor automatic dvr restart and dvr take to office confirm to Ekta mdm		27-12-2023 06:34:49	Atique Salmani	New		-
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Previous Complain History :	Date Time	Technician Name	Remark
	13-02-2024 11:09:00	Sonu Kumar	Cctv ppm done room no 401. Camera already taken for camera repairing ,not yet repaired it's with company. Rest all cameras ok
	29-01-2024 02:10:37	Sonu Kumar	4th floor classroom 401 camera issue camera collect cheking for office