




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE10336 | | | | | | | | | | | | | | | | | | | | | | | | | |
|---|---|---|---|---|-------------|-----------|-----------------|--------|---------------------|------|---------------------|---------------------|--------------|---|---|---------------------|----------------|-----|--|---|---------------------|----------------|-----|--|---|
| Priority : | Low | | | | | | | | | | | | | | | | | | | | | | | | |
| Created By : | Admin - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | |
| Complaint Mob. No. : | 9833857590 | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Name : | Atique Salmani | | Technician Mobile : | 8080922984 | | | | | | | | | | | | | | | | | | | | | |
| Ticket Type : | Complain | Date & Time : | 21-12-2023 10:10:29 | | | | | | | | | | | | | | | | | | | | | | |
| Vendor Details : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Company Name/Client Name : | Kiran Tower CHS | Customer's Mobile : | 9833857590 | Name : | Kalpesh Sir | | | | | | | | | | | | | | | | | | | | |
| Address : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mumbai , , , , Maharashtra | | | | | | | | | | | | | | | | | | | | | | | | | |
| AMC Details : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Expiry Date : | 30-06-2020 12:00:00 | | Type : | Non-Comprehensive | | | | | | | | | | | | | | | | | | | | | |
| Product Name : | CCTV | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain : | Shop side camera angle need to set | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Comment : | 2 cameras was hanging so one analog bracket tatly break so remooved and hand over to Mahadev ji he wants new camera quote and IP camera reinstallation done angel set working ok. | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | |
| Remark : | 2 cameras was hanging so one analog bracket tatly break so remooved and hand over to Mahadev ji he wants new camera quote and IP camera reinstallation done angel set working ok. | | | | | | | | | | | | | | | | | | | | | | | | |
| Status History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>22-12-2023 11:35:11</td><td>Atique Salmani</td><td>Completed</td><td>2 cameras was hanging so one analog bracket tatly break so remooved and hand over to Mahadev ji he wants new camera quote and IP camera reinstallation done angel set working ok.</td><td></td></tr><tr><td>22-12-2023 10:05:54</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>21-12-2023 10:33:26</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table> | | | | | Date Time | Technician Name | Status | Remark | Sign | 22-12-2023 11:35:11 | Atique Salmani | Completed | 2 cameras was hanging so one analog bracket tatly break so remooved and hand over to Mahadev ji he wants new camera quote and IP camera reinstallation done angel set working ok. |  | 22-12-2023 10:05:54 | Atique Salmani | New | | - | 21-12-2023 10:33:26 | Atique Salmani | New | | - |
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| Previous Complain History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>29-12-2023 04:17:53</td><td></td><td></td></tr><tr><td>25-12-2023 10:30:27</td><td>Ravi Rajbhar</td><td>a wing and b wing both dvr some no video issue resolved and ok working done and one power supply used for and faulty hondover to mahadev sir and a wing lift camera no video issue resolved and ok working done and one ip camera and 5-6 analog camera remove also bcz buildings work progress</td></tr></tbody></table> | | | | | Date Time | Technician Name | Remark | 29-12-2023 04:17:53 | | | 25-12-2023 10:30:27 | Ravi Rajbhar | a wing and b wing both dvr some no video issue resolved and ok working done and one power supply used for and faulty hondover to mahadev sir and a wing lift camera no video issue resolved and ok working done and one ip camera and 5-6 analog camera remove also bcz buildings work progress | | | | | | | | | | | |
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