



Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE10208					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9867709139				
Technician Name :	Ravi Rajbhar		Technician Mobile :	8080922965	
Ticket Type :	Complain	Date & Time :	07-12-2023 11:38:19		
Vendor Details :					
Company Name/Client Name :	Rahul International School CBSE Nalasopara West	Customer's Mobile :	9867709139	Name :	Kalpesh Sir
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	CCTV				
Complain :	Ground floor 12 CCTV cameras are offline.				
Technician Comment :	5 th floor passages new bullet camera install and ok working done faulty against and ground floor dvr recoding check properly going on in dvr recoding and 1th floor check also				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	5 th floor passages new bullet camera install and ok working done faulty against and ground floor dvr recoding check properly going on in dvr recoding and 1th floor check also				

Status History :	Date Time	Technician Name	Status	Remark	Sign
	13-12-2023 05:01:38	Ravi Rajbhar	Completed	5 th floor passages new bullet camera install and ok working done faulty against and ground floor dvr recoding check properly going on in dvr recoding and 1th floor check also	
	13-12-2023 10:40:59	Ravi Rajbhar	New		-
	08-12-2023 02:33:22	Ravi Rajbhar	Work Pending	Ground floor DVR is online .but there is no recording in DVR from date 2/ 12/23 to 4/ 12 /23 in playback. DVR of ground floor kept under observation. First floor DVR online done . Restart issue Only few hours recording is there DVR is not working properly going on and off for many days. DVR kept under observation Both hard disk of these two DVR are normal And all camera are also working ok. Fifth floor passage camera not working Camera need to check in office. Taken to office Also third floor staff room camera angle setting done	
	08-12-2023 10:32:52	Ravi Rajbhar	New		-
Previous Complain History :	Date Time	Technician Name	Remark		
	06-11-2023 11:09:46	DilshadKhan	2 camera fabulous issu Resolved and solve and 1 camera no video issu Resolved and solve		
	10-10-2023 10:49:41	Sonu Kumar	Cctv ppm done some cameras angle set		