




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE10063																				
Priority :	Low																			
Created By :	Admin - Apurva Vajaria																			
Complaint Mob. No. :	9833857590																			
Technician Name :	Pravin Jagade		Technician Mobile :	7262044153																
Ticket Type :	Complain	Date & Time :	18-11-2023 10:45:24																	
Vendor Details :																				
Company Name/Client Name :	Kiran Tower CHS	Customer's Mobile :	9833857590	Name :	Kalpesh Sir															
Address :																				
Mumbai , , , , Maharashtra																				
AMC Details :																				
Expiry Date :	30-06-2020 12:00:00		Type :	Non-Comprehensive																
Product Name :	CCTV																			
Complain :	1)A wing DVR camera no. 8 A wing side again offline issue 2)Camera no. 9 seems broken angles need to check if can be fixed or remove it 3)B wing DVR channel 9 noise on camera video 4)Camera no. 13 roadside alignment issue																			
Technician Comment :	1)A wing DVR camera no. 8 A wing side again offline issue resolve working done. 2) Camera no. 9 seems broken angles need to check if can be fixed or remove it camera brack 3)B wing DVR channel 9 noise on camera video issue resolve working done 4) Camera no. 13 roadside alignment issue camera bracket brack.																			
Complain Operator :	Desktop - Apurva Vajaria																			
Remark :	1)A wing DVR camera no. 8 A wing side again offline issue resolve working done. 2) Camera no. 9 seems broken angles need to check if can be fixed or remove it camera brack 3)B wing DVR channel 9 noise on camera video issue resolve working done 4) Camera no. 13 roadside alignment issue camera bracket brack.																			
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>18-11-2023 06:44:40</td><td>PravinJagade</td><td>Completed</td><td>1)A wing DVR camera no. 8 A wing side again offline issue resolve working done. 2) Camera no. 9 seems broken angles need to check if can be fixed or remove it camera brack 3)B wing DVR channel 9 noise on camera video issue resolve working done 4) Camera no. 13 roadside alignment issue camera bracket brack.</td><td></td></tr><tr><td>18-11-2023 10:45:30</td><td>PravinJagade</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	18-11-2023 06:44:40	PravinJagade	Completed	1)A wing DVR camera no. 8 A wing side again offline issue resolve working done. 2) Camera no. 9 seems broken angles need to check if can be fixed or remove it camera brack 3)B wing DVR channel 9 noise on camera video issue resolve working done 4) Camera no. 13 roadside alignment issue camera bracket brack.		18-11-2023 10:45:30	PravinJagade	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	16-11-2023 04:37:29	Ravi Rajbhar	
	10-11-2023 10:38:30	Ravi Rajbhar	b wing 302 intercom issue pending bcz card issue need to change card then ok working done with system some card issue