Vallabh Enterprises

Service Status Details : VE10031					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9833857590				
Technician Name :	Ravi Rajbhar		**Technician Mobile :**	8080922965	
Ticket Type :	Complain	**Date & Time :**	10-11-2023 10:38:30		
Vendor Details :					
Company Name/Client Name :	Kiran Tower CHS	Customer's Mobile :	9833857590	Name :	Kalpesh Sir
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	30-06-2020 12:00:00		Type :	Non-Comprehensive	
Product Name :	CCTV				
Complain :	flat no. 302 intercom not working and gate rojet boox need to change				
Technician Comment :	b wing 302 intercom issue pending bcz card issue need to change card then ok working done with system some card issue				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	b wing 302 intercom issue pending bcz card issue need to change card then ok working done with system some card issue				

Status History :

Date Time	Technician Name	Status	Remark	Sign
21-11-2023 04:02:42	Ravi Rajbhar	Work Pending	b wing 302 intercom issue pending bcz card issue need to change card then ok working done with system some card issue	केपोश
21-11-2023 10:47:41	Ravi Rajbhar	New		-
16-11-2023 11:25:25	Ravi Rajbhar	New		-

Previous Complain History :

Date Time	Technician Name	Remark
23-11-2023 02:58:04	SantoshPathak	Prashant visited on 27.11.2023 - 2 camera angle setting done
18-11-2023 10:45:24	PravinJagade	1)A wing DVR camera no. 8 A wing side again offline issue resolve working done. 2) Camera no. 9 seems broken angles need to check if can be fixed or remove it camera brack 3)B wing DVR channel 9 noise on camera video issue resolve working done 4) Camera no. 13 roadside alignment issue camera bracket brack.