




Shubham Infotech

Regd. Office : Shubham Infotech Hubtown Solaris Office No:-1212 12th Floor, Opposite Teli Gali, Andheri East, Mumbai
Support : | **W :**
E : info@shubhaminfo.com

Service Status Details : SI217					
Priority :	Low				
Created By :	Admin - Shubham Infotech				
Complaint Mob. No. :					
Technician Name :	Harshal Gujar		Technician Mobile :	7710866227	
Ticket Type :	Complain	Date & Time :	15-01-2020 12:38:14		
Vendor Details :					
Company Name/Client Name :	Directorate Of General Information & Public Relation	Customer's Mobile :		Name :	Kadale Sir
Address :					
Mumbai , Mantralaya, Fort, Mumbai, Maharashtra, India , , 400001 , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	software				
Complain :	coraldraw installation				
Technician Comment :	temp files deleted and appdata files clean corel problem solved.				
Complain Operator :	Desktop - Shubham Infotech				
Remark :	temp files deleted and appdata files clean corel problem solved.				

Status History :	Date Time	Technician Name	Status	Remark	Sign
	24-01-2020 07:57:52	Harshal Gujar	Completed	temp files deleted and appsdata files clean corel problem solved.	
	24-01-2020 03:52:08	Harshal Gujar	New		-
	22-01-2020 05:10:54	Harshal Gujar	Work Pending	1)corel draw software install on laptop software working ok 2) 2 nd machine corel draw software not working problem pending	
	22-01-2020 10:01:39	Harshal Gujar	New		-
	16-01-2020 10:12:02	Harshal Gujar	Work Pending		-
	16-01-2020 10:04:26	Harshal Gujar	New		-
	15-01-2020 05:35:34	Harshal Gujar	Work Pending	desktop machine CorelDRAW uninstall and and laptop install CorelDRAW software but activation is pending	
	15-01-2020 05:20:44	Harshal Gujar	New		-
	15-01-2020 05:20:37	Harshal Gujar	New		-
	15-01-2020 12:38:15	Harshal Gujar	New		-
Previous Complain History :	Date Time	Technician Name	Remark		
	20-12-2019 10:22:07	Harshal Gujar	2 machine new corel draw 2019 software download and installed. machine working ok		
	22-11-2019 10:39:14	Harshal Gujar	all data copy to pen drive all machine format new windows 7 installed all basic software install and brother printer driver install print working ok		