




# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE1549</b>																					
<b>Priority :</b>	High																				
<b>Created By :</b>	Admin - Apurva Vajaria																				
<b>Complaint Mob. No. :</b>	9160739329																				
<b>Technician Name :</b>	Anil Yadav		<b>Technician Mobile :</b>	8080922983																	
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	13-07-2020 12:49:06																		
<b>Vendor Details :</b>																					
Company Name/Client Name :	Sarath City Hyderabad(U229)-Shoppers Stop LTD	Customer's Mobile :	9160739329	Name :	K.venkat																
<b>Address :</b>																					
Mumbai , , , , Maharashtra																					
<b>AMC Details :</b>																					
Expiry Date :	01-01-1970 05:30:00		Type :																		
<b>Product Name :</b>	CCTV																				
<b>Complain :</b>	Backup is only 15 days previously backup is 30 day																				
<b>Technician Comment :</b>	There was no setting of brite rate and frame rate in event mode. So 15 days of recording was being done.																				
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																				
<b>Remark :</b>	There was no setting of brite rate and frame rate in event mode. So 15 days of recording was being done.																				
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>14-07-2020 08:22:48</td><td>AnilYadav</td><td>Completed</td><td>There was no setting of brite rate and frame rate in event mode. So 15 days of recording was being done.</td><td></td></tr><tr><td>13-07-2020 12:50:27</td><td>AnilYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>13-07-2020 12:49:07</td><td>AnilYadav</td><td>New</td><td></td><td>-</td></tr></tbody></table>	Date Time	Technician Name	Status	Remark	Sign	14-07-2020 08:22:48	AnilYadav	Completed	There was no setting of brite rate and frame rate in event mode. So 15 days of recording was being done.		13-07-2020 12:50:27	AnilYadav	New		-	13-07-2020 12:49:07	AnilYadav	New		-
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>06-04-2023 02:57:56</td><td>MayurYadav</td><td>Entry gate camera shift between CH no 1 to CH no 9</td></tr><tr><td>15-06-2020 12:57:42</td><td>JinalGoradia</td><td>imran visited on 16.06.2020 and have solved the complain</td></tr></tbody></table>	Date Time	Technician Name	Remark	06-04-2023 02:57:56	MayurYadav	Entry gate camera shift between CH no 1 to CH no 9	15-06-2020 12:57:42	JinalGoradia	imran visited on 16.06.2020 and have solved the complain											
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