

B K Infotech

Regd. Office : 506 Swapna Siddhi, Akurli Road, kandivali East Mumbai - 400 064, India.
Support : | W : <http://www.bkinfotech.in>
E : kalpesh@bkinfotech.in

Service Status Details : BK1012					
Priority :	High				
Created By :	Admin - Kalpesh Jain				
Complaint Mob. No. :	9324086856				
Technician Name :	Dhiraj Mane Mane		Technician Mobile :	9930953373	
Ticket Type :	Complain	Date & Time :	26-09-2019 11:52:24		
Vendor Details :					
Company Name/Client Name :	Jain &v Co Borivali	Customer's Mobile :	9324086856	Name :	Jvco
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	Computer				
Complain :	15 no desktop simos battery				
Technician Comment :	On site reach Time : 11:30 AM Call Assigned : Ruchi Madam User Name : Bhumi Comp Name : JVCO & Co. Work : System No 15 Cmos Battery change Status : Cmos Battery change + System slow issue clear work done. User Sign By : Hari sing Sir				
Complain Operator :	Desktop - Kalpesh Jain				
Remark :	On site reach Time : 11:30 AM Call Assigned : Ruchi Madam User Name : Bhumi Comp Name : JVCO & Co. Work : System No 15 Cmos Battery change Status : Cmos Battery change + System slow issue clear work done. User Sign By : Hari sing Sir				
Status History :	Date Time	Technician Name	Status	Remark	Sign
	26-09-2019 12:14:33	Dhiraj ManeMane	Completed	On site reach Time : 11:30 AM Call Assigned : Ruchi Madam User Name : Bhumi Comp Name : JVCO & Co. Work : System No 15 Cmos Battery change Status : Cmos Battery change + System slow issue clear work done. User Sign By : Hari sing Sir	
	26-09-2019 11:52:30	Dhiraj ManeMane	New		-
	26-09-2019 11:52:25	Dhiraj ManeMane	New		-

Previous Complain History :	Date Time	Technician Name	Remark
	03-12-2019 12:32:25	ShubhamBhojne	check all 14 pc check for key check pickup
	02-12-2019 07:27:33	Dhiraj ManeMane	Comp Name : JVCO & Co Work : Main Server & Server 1 System Not Access in Network User Name : Parivesh Gupta Status : Main server & Server 1 both Systems Network Settings Done User Sign By : Parivesh Gupta Now Both systems working fine work complete.