

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE12326 |                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                         |                             |                     |             |           |                 |        |                     |            |                                                                         |                     |            |                                        |        |                     |            |     |  |   |                     |            |     |  |   |
|----------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------|-----------------------------|---------------------|-------------|-----------|-----------------|--------|---------------------|------------|-------------------------------------------------------------------------|---------------------|------------|----------------------------------------|--------|---------------------|------------|-----|--|---|---------------------|------------|-----|--|---|
| Priority :                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                         |                             |                     |             |           |                 |        |                     |            |                                                                         |                     |            |                                        |        |                     |            |     |  |   |                     |            |     |  |   |
| Created By :                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                         |                             |                     |             |           |                 |        |                     |            |                                                                         |                     |            |                                        |        |                     |            |     |  |   |                     |            |     |  |   |
| Complaint Mob. No. :             | 7977670298                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                         |                             |                     |             |           |                 |        |                     |            |                                                                         |                     |            |                                        |        |                     |            |     |  |   |                     |            |     |  |   |
| Technician Name :                | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                         |                             | Technician Mobile : | 8454016444  |           |                 |        |                     |            |                                                                         |                     |            |                                        |        |                     |            |     |  |   |                     |            |     |  |   |
| Ticket Type :                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                               | Date & Time :                                                           | 02-08-2024 01:29:22         |                     |             |           |                 |        |                     |            |                                                                         |                     |            |                                        |        |                     |            |     |  |   |                     |            |     |  |   |
| Vendor Details :                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                         |                             |                     |             |           |                 |        |                     |            |                                                                         |                     |            |                                        |        |                     |            |     |  |   |                     |            |     |  |   |
| Company Name/Client Name :       | Jolly Singh Vasai Site (GOLDEN VILLA)                                                                                                                                                                                                                                                                                                                                                                                                                  | Customer's Mobile :                                                     | 7977670298                  | Name :              | Jolly Singh |           |                 |        |                     |            |                                                                         |                     |            |                                        |        |                     |            |     |  |   |                     |            |     |  |   |
| Address :                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                         |                             |                     |             |           |                 |        |                     |            |                                                                         |                     |            |                                        |        |                     |            |     |  |   |                     |            |     |  |   |
| Mumbai , , , Maharashtra         |                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                         |                             |                     |             |           |                 |        |                     |            |                                                                         |                     |            |                                        |        |                     |            |     |  |   |                     |            |     |  |   |
| AMC Details :                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                         |                             |                     |             |           |                 |        |                     |            |                                                                         |                     |            |                                        |        |                     |            |     |  |   |                     |            |     |  |   |
| Expiry Date :                    | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                         | Type :                      |                     |             |           |                 |        |                     |            |                                                                         |                     |            |                                        |        |                     |            |     |  |   |                     |            |     |  |   |
| Product Name :                   | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                         |                             |                     |             |           |                 |        |                     |            |                                                                         |                     |            |                                        |        |                     |            |     |  |   |                     |            |     |  |   |
| Complain :                       | some cameras configuration and 1 camera shifting to be done need to send tomorrow at 2 PM                                                                                                                                                                                                                                                                                                                                                              |                                                                         |                             |                     |             |           |                 |        |                     |            |                                                                         |                     |            |                                        |        |                     |            |     |  |   |                     |            |     |  |   |
| Technician Comment :             | All camera reconfigure done                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                         |                             |                     |             |           |                 |        |                     |            |                                                                         |                     |            |                                        |        |                     |            |     |  |   |                     |            |     |  |   |
| Complain Operator :              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                         |                             |                     |             |           |                 |        |                     |            |                                                                         |                     |            |                                        |        |                     |            |     |  |   |                     |            |     |  |   |
| Remark :                         | All camera reconfigure done                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                         |                             |                     |             |           |                 |        |                     |            |                                                                         |                     |            |                                        |        |                     |            |     |  |   |                     |            |     |  |   |
| Status History :                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>03-08-2024 05:01:54</td><td>Sonu Kumar</td><td>Completed</td><td>All camera reconfigure done</td><td>Sohale</td></tr><tr><td>03-08-2024 03:06:22</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr><tr><td>02-08-2024 01:36:54</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                         |                             |                     |             | Date Time | Technician Name | Status | Remark              | Sign       | 03-08-2024 05:01:54                                                     | Sonu Kumar          | Completed  | All camera reconfigure done            | Sohale | 03-08-2024 03:06:22 | Sonu Kumar | New |  | - | 02-08-2024 01:36:54 | Sonu Kumar | New |  | - |
| Date Time                        | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                        | Status                                                                  | Remark                      | Sign                |             |           |                 |        |                     |            |                                                                         |                     |            |                                        |        |                     |            |     |  |   |                     |            |     |  |   |
| 03-08-2024 05:01:54              | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                                                             | Completed                                                               | All camera reconfigure done | Sohale              |             |           |                 |        |                     |            |                                                                         |                     |            |                                        |        |                     |            |     |  |   |                     |            |     |  |   |
| 03-08-2024 03:06:22              | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                                                             | New                                                                     |                             | -                   |             |           |                 |        |                     |            |                                                                         |                     |            |                                        |        |                     |            |     |  |   |                     |            |     |  |   |
| 02-08-2024 01:36:54              | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                                                             | New                                                                     |                             | -                   |             |           |                 |        |                     |            |                                                                         |                     |            |                                        |        |                     |            |     |  |   |                     |            |     |  |   |
| Previous Complain History :      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>24-04-2024 10:44:44</td><td>Sonu Kumar</td><td>1 camera install and 1 memory card 256 gb install and 13 MTR cable used</td></tr><tr><td>02-04-2024 10:57:15</td><td>Sonu Kumar</td><td>Taarce 1 camera install all working ok</td></tr></tbody></table>                                                                                         |                                                                         |                             |                     |             | Date Time | Technician Name | Remark | 24-04-2024 10:44:44 | Sonu Kumar | 1 camera install and 1 memory card 256 gb install and 13 MTR cable used | 02-04-2024 10:57:15 | Sonu Kumar | Taarce 1 camera install all working ok |        |                     |            |     |  |   |                     |            |     |  |   |
| Date Time                        | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                        | Remark                                                                  |                             |                     |             |           |                 |        |                     |            |                                                                         |                     |            |                                        |        |                     |            |     |  |   |                     |            |     |  |   |
| 24-04-2024 10:44:44              | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                                                             | 1 camera install and 1 memory card 256 gb install and 13 MTR cable used |                             |                     |             |           |                 |        |                     |            |                                                                         |                     |            |                                        |        |                     |            |     |  |   |                     |            |     |  |   |
| 02-04-2024 10:57:15              | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                                                             | Taarce 1 camera install all working ok                                  |                             |                     |             |           |                 |        |                     |            |                                                                         |                     |            |                                        |        |                     |            |     |  |   |                     |            |     |  |   |